

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
1st District										
Brigham City										
1. The courthouse was easy to find.	100%	13	100%	15	100%	23	100%	49	100%	40
2. Parking was easy.	100%	13	100%	13	100%	21	100%	46	100%	40
3. I easily found the courtroom or office I needed.	100%	12	93%	15	100%	23	98%	46	95%	39
4. I felt safe in the courthouse.	100%	13	93%	15	96%	23	100%	47	100%	39
5. Security officers treated me with courtesy and respect.	92%	13	100%	15	100%	23	100%	49	100%	38
6. The forms I needed were easy to understand.	100%	12	91%	11	100%	14	97%	37	93%	28
7. The court met my needs for disability assistance.	100%	8	100%	8	100%	3	100%	21	100%	12
8. The court tries to remove language barriers	100%	8	100%	8	100%	8	100%	25	96%	28
9. The court's web site was useful.	89%	9	89%	9	88%	8	96%	23	94%	18
10. The court's hours made it easy to do my business.	92%	12	100%	14	86%	7	98%	45	100%	34
11. I finished my court business in a reasonable time.	83%	12	87%	15	90%	21	100%	47	97%	36
12. Court staff paid attention to my needs.	100%	12	100%	14	100%	20	96%	47	100%	37
13. I was treated with courtesy and respect.	100%	11	100%	15	100%	22	100%	47	100%	42
14. I am satisfied with my experience at the courthouse.	100%	12	93%	15	100%	22	98%	48	97%	38
15. I understood what happened in my case.	100%	10	100%	13	100%	18	95%	37	100%	23
16. I know what I should do next in my case.	100%	10	92%	13	94%	17	97%	38	100%	24
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	10	95%	19	100%	34	100%	20
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	89%	9	100%	19	97%	34	100%	21
19. The hearing was fair.	100%	9	90%	10	100%	18	97%	32	95%	22
20. Both sides at the hearing were treated the same.	100%	10	88%	8	100%	17	94%	32	95%	20

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1st District										
Logan										
1. The courthouse was easy to find.	100%	46	100%	45	100%	41	100%	82	98%	60
2. Parking was easy.	95%	44	97%	39	97%	39	96%	80	100%	57
3. I easily found the courtroom or office I needed.	100%	46	100%	44	100%	40	99%	81	95%	61
4. I felt safe in the courthouse.	98%	47	98%	44	98%	40	99%	82	98%	60
5. Security officers treated me with courtesy and respect.	100%	47	93%	42	100%	41	96%	82	97%	61
6. The forms I needed were easy to understand.	94%	35	94%	33	100%	30	92%	65	95%	44
7. The court met my needs for disability assistance.	100%	23	90%	20	100%	16	100%	41	96%	26
8. The court tries to remove language barriers	97%	33	97%	34	96%	27	98%	52	95%	38
9. The court's web site was useful.	100%	28	83%	30	100%	27	85%	41	96%	24
10. The court's hours made it easy to do my business.	100%	41	88%	42	94%	17	92%	77	87%	53
11. I finished my court business in a reasonable time.	91%	44	95%	39	97%	39	89%	75	92%	59
12. Court staff paid attention to my needs.	98%	44	98%	41	100%	37	91%	78	91%	57
13. I was treated with courtesy and respect.	98%	45	98%	43	100%	40	97%	79	95%	59
14. I am satisfied with my experience at the courthouse.	100%	45	95%	43	100%	40	86%	79	92%	61
15. I understood what happened in my case.	95%	41	90%	31	96%	27	85%	66	93%	40
16. I know what I should do next in my case.	93%	40	96%	28	96%	28	89%	66	94%	36
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	39	90%	31	96%	28	93%	57	91%	43
18. The judge, commissioner, referee, or mediator had the info needed.	93%	41	90%	30	100%	30	88%	60	87%	46
19. The hearing was fair.	93%	40	97%	29	97%	30	88%	58	82%	39
20. Both sides at the hearing were treated the same.	92%	38	85%	27	88%	26	89%	56	84%	43

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1st District										
Randolph										
1. The courthouse was easy to find.	---	---	100%	16	100%	14	---	---	100%	12
2. Parking was easy.	---	---	94%	16	85%	13	---	---	100%	12
3. I easily found the courtroom or office I needed.	---	---	100%	15	100%	13	---	---	100%	12
4. I felt safe in the courthouse.	---	---	94%	16	100%	13	---	---	92%	12
5. Security officers treated me with courtesy and respect.	---	---	94%	16	100%	12	---	---	100%	10
6. The forms I needed were easy to understand.	---	---	91%	11	100%	8	---	---	100%	16
7. The court met my needs for disability assistance.	---	---	88%	8	100%	4	---	---	100%	2
8. The court tries to remove language barriers	---	---	100%	7	100%	6	---	---	100%	2
9. The court's web site was useful.	---	---	86%	7	83%	6	---	---		0
10. The court's hours made it easy to do my business.	---	---	85%	13	100%	4	---	---	90%	10
11. I finished my court business in a reasonable time.	---	---	79%	14	100%	10	---	---	91%	11
12. Court staff paid attention to my needs.	---	---	87%	15	100%	10	---	---	100%	10
13. I was treated with courtesy and respect.	---	---	88%	16	100%	13	---	---	100%	10
14. I am satisfied with my experience at the courthouse.	---	---	88%	16	100%	12	---	---	100%	10
15. I understood what happened in my case.	---	---	86%	14	100%	10	---	---	100%	7
16. I know what I should do next in my case.	---	---	86%	14	100%	7	---	---	100%	7
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	77%	13	100%	7	---	---	100%	6
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	69%	13	100%	7	---	---	100%	6
19. The hearing was fair.	---	---	71%	14	100%	8	---	---	100%	6
20. Both sides at the hearing were treated the same.	---	---	69%	13	88%	8	---	---	100%	6