

After completing the CARE training and the CARE User Agreement, go to the CARE log in page at https://care.utcourts.gov/site/CARE_Login.htm. Enter your user name and password to access CARE records.

Computer Settings: If you experience difficulties navigating through C.A.R.E. and accessing documents, please check your computer for settings. For the most current information please review the [IE Configurations](#) and [Chrome Configurations](#) listed on the CARE login screen at https://care.utcourts.gov/site/CARE_Login.htm.

Computer equipment and software requirements

- Adobe 9.0 Acrobat Reader or greater (**Note:** Can be downloaded for free.)

Computer Screen Monitor Configuration

- Set desktop attributes to 1024 x 768 pixels or greater by minimizing all documents and tabs; right click and select *Properties*. Under Screen Resolution select 1024 x 768 pixels or higher.

Internet Explorer Configuration

- For information on configuring CARE in IE, please refer to the [IE Configurations](#) document found on the left side of the CARE login screen at https://care.utcourts.gov/site/CARE_Login.htm.

Google Chrome Configuration

- For information on configuring CARE in Chrome, please refer to the [Chrome Configurations](#) document found on the left side of the CARE login screen at https://care.utcourts.gov/site/CARE_Login.htm.

Technical assistance: If you are unable to resolve the computer set-up with the agency's IT department or technical support staff, please contact a CARE specialist/trainer in your local court district. District CARE specialists and trainers are listed on the [Instructions on Requesting Access and Training](#) document.

LEGAL DISCLAIMER: *Downloading software and changing your computer's security settings may make your computer vulnerable to viruses and other security risks. The Utah Juvenile Court is not responsible for any harm to your computer that may occur as a result of changing your security settings to make your computer compatible with CARE.*