

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District														
Brigham City														
1. The courthouse was easy to find.	89%	9	100%	13	100%	15	100%	23	100%	49	100%	40	99%	87
2. Parking was easy.	80%	10	100%	13	100%	13	100%	21	100%	46	100%	40	98%	83
3. I easily found the courtroom or office I needed.	100%	10	100%	12	93%	15	100%	23	98%	46	95%	39	100%	87
4. I felt safe in the courthouse.	100%	10	100%	13	93%	15	96%	23	100%	47	100%	39	100%	86
5. Security officers treated me with courtesy and respect	90%	10	92%	13	100%	15	100%	23	100%	49	100%	38	98%	84
6. The forms I needed were easy to understand.	100%	10	100%	12	91%	11	100%	14	97%	37	93%	28	100%	66
7. The court met my needs for disability assistance.	100%	7	100%	8	100%	8	100%	3	100%	21	100%	12	100%	26
8. The court tries to remove language barriers	88%	8	100%	8	100%	8	100%	8	100%	25	96%	28	100%	34
9. The court's web site was useful.	80%	5	89%	9	89%	9	88%	8	96%	23	94%	18	100%	13
10. The court's hours made it easy to do my business.	80%	10	92%	12	100%	14	86%	7	98%	45	100%	34	93%	74
11. I finished my court business in a reasonable time.	80%	10	83%	12	87%	15	90%	21	100%	47	97%	36	94%	82
12. Court staff paid attention to my needs.	90%	10	100%	12	100%	14	100%	20	96%	47	100%	37	93%	80
13. I was treated with courtesy and respect.	90%	10	100%	11	100%	15	100%	22	100%	47	100%	42	94%	87
14. I am satisfied with my experience at the courthouse.	90%	10	100%	12	93%	15	100%	22	98%	48	97%	38	94%	86
15. I understood what happened in my case.	100%	9	100%	10	100%	13	100%	18	95%	37	100%	23	---	---
16. I know what I should do next in my case.	100%	9	100%	10	92%	13	94%	17	97%	38	100%	24	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	8	100%	10	95%	19	100%	34	100%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	8	100%	9	89%	9	100%	19	97%	34	100%	21	---	---
19. The hearing was fair.	100%	8	100%	9	90%	10	100%	18	97%	32	95%	22	---	---
20. Both sides at the hearing were treated the same.	100%	8	100%	10	88%	8	100%	17	94%	32	95%	20	---	---

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1st District														
Logan														
1. The courthouse was easy to find.	96%	27	100%	46	100%	45	100%	41	100%	82	98%	60	100%	21
2. Parking was easy.	96%	27	95%	44	97%	39	97%	39	96%	80	100%	57	100%	22
3. I easily found the courtroom or office I needed.	92%	26	100%	46	100%	44	100%	40	99%	81	95%	61	100%	22
4. I felt safe in the courthouse.	96%	27	98%	47	98%	44	98%	40	99%	82	98%	60	100%	22
5. Security officers treated me with courtesy and respect	96%	26	100%	47	93%	42	100%	41	96%	82	97%	61	95%	22
6. The forms I needed were easy to understand.	91%	23	94%	35	94%	33	100%	30	92%	65	95%	44	100%	16
7. The court met my needs for disability assistance.	94%	17	100%	23	90%	20	100%	16	100%	41	96%	26	100%	7
8. The court tries to remove language barriers	89%	18	97%	33	97%	34	96%	27	98%	52	95%	38	75%	16
9. The court's web site was useful.	93%	14	100%	28	83%	30	100%	27	85%	41	96%	24	91%	11
10. The court's hours made it easy to do my business.	88%	26	100%	41	88%	42	94%	17	92%	77	87%	53	94%	18
11. I finished my court business in a reasonable time.	88%	26	91%	44	95%	39	97%	39	89%	75	92%	59	100%	22
12. Court staff paid attention to my needs.	96%	27	98%	44	98%	41	100%	37	91%	78	91%	57	95%	21
13. I was treated with courtesy and respect.	96%	27	98%	45	98%	43	100%	40	97%	79	95%	59	95%	21
14. I am satisfied with my experience at the courthouse.	92%	25	100%	45	95%	43	100%	40	86%	79	92%	61	95%	22
15. I understood what happened in my case.	90%	20	95%	41	90%	31	96%	27	85%	66	93%	40	---	---
16. I know what I should do next in my case.	95%	19	93%	40	96%	28	96%	28	89%	66	94%	36	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	90%	20	97%	39	90%	31	96%	28	93%	57	91%	43	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	90%	21	93%	41	90%	30	100%	30	88%	60	87%	46	---	---
19. The hearing was fair.	95%	19	93%	40	97%	29	97%	30	88%	58	82%	39	---	---
20. Both sides at the hearing were treated the same.	95%	20	92%	38	85%	27	88%	26	89%	56	84%	43	---	---

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1st District														
Randolph														
1. The courthouse was easy to find.	---	---	---	---	100%	16	100%	14	---	---	100%	12	100%	1
2. Parking was easy.	---	---	---	---	94%	16	85%	13	---	---	100%	12	100%	1
3. I easily found the courtroom or office I needed.	---	---	---	---	100%	15	100%	13	---	---	100%	12	---	---
4. I felt safe in the courthouse.	---	---	---	---	94%	16	100%	13	---	---	92%	12	---	---
5. Security officers treated me with courtesy and respect	---	---	---	---	94%	16	100%	12	---	---	100%	10	---	---
6. The forms I needed were easy to understand.	---	---	---	---	91%	11	100%	8	---	---	100%	16	100%	1
7. The court met my needs for disability assistance.	---	---	---	---	88%	8	100%	4	---	---	100%	2	100%	1
8. The court tries to remove language barriers	---	---	---	---	100%	7	100%	6	---	---	100%	2	---	---
9. The court's web site was useful.	---	---	---	---	86%	7	83%	6	---	---	---	0	---	---
10. The court's hours made it easy to do my business.	---	---	---	---	85%	13	100%	4	---	---	90%	10	---	---
11. I finished my court business in a reasonable time.	---	---	---	---	79%	14	100%	10	---	---	91%	11	---	---
12. Court staff paid attention to my needs.	---	---	---	---	87%	15	100%	10	---	---	100%	10	---	---
13. I was treated with courtesy and respect.	---	---	---	---	88%	16	100%	13	---	---	100%	10	---	---
14. I am satisfied with my experience at the courthouse.	---	---	---	---	88%	16	100%	12	---	---	100%	10	---	---
15. I understood what happened in my case.	---	---	---	---	86%	14	100%	10	---	---	100%	7	---	---
16. I know what I should do next in my case.	---	---	---	---	86%	14	100%	7	---	---	100%	7	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	---	---	77%	13	100%	7	---	---	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	---	---	69%	13	100%	7	---	---	100%	6	---	---
19. The hearing was fair.	---	---	---	---	71%	14	100%	8	---	---	100%	6	---	---
20. Both sides at the hearing were treated the same.	---	---	---	---	69%	13	88%	8	---	---	100%	6	---	---

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2nd District														
Bountiful														
1. The courthouse was easy to find.	100%	12	100%	13	93%	15	96%	28	100%	21	100%	19	95%	21
2. Parking was easy.	100%	11	100%	13	100%	14	100%	29	100%	21	100%	21	100%	21
3. I easily found the courtroom or office I needed.	92%	12	100%	12	93%	15	97%	29	95%	21	95%	21	100%	21
4. I felt safe in the courthouse.	100%	12	100%	13	93%	15	93%	29	100%	21	100%	21	95%	21
5. Security officers treated me with courtesy and respect	100%	12	100%	13	87%	15	100%	29	100%	21	95%	21	100%	21
6. The forms I needed were easy to understand.	100%	10	92%	12	92%	13	100%	21	95%	19	94%	17	90%	21
7. The court met my needs for disability assistance.	100%	5	100%	6	100%	6	100%	6	100%	13	100%	7	57%	7
8. The court tries to remove language barriers	100%	5	83%	6	88%	8	100%	12	93%	15	77%	13	100%	14
9. The court's web site was useful.	100%	6	86%	7	89%	9	100%	9	75%	8	89%	9	100%	9
10. The court's hours made it easy to do my business.	82%	11	100%	11	87%	15	77%	13	89%	18	85%	20	76%	21
11. I finished my court business in a reasonable time.	100%	10	100%	12	80%	15	81%	26	79%	19	95%	21	80%	20
12. Court staff paid attention to my needs.	91%	11	100%	11	93%	14	96%	24	88%	17	90%	21	100%	20
13. I was treated with courtesy and respect.	100%	12	100%	12	86%	14	96%	26	89%	18	90%	21	100%	21
14. I am satisfied with my experience at the courthouse.	100%	12	100%	12	93%	14	93%	27	90%	20	95%	21	95%	21
15. I understood what happened in my case.	91%	11	100%	11	100%	13	88%	26	100%	16	95%	19	---	---
16. I know what I should do next in my case.	100%	10	100%	8	100%	12	88%	24	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	10	100%	11	92%	12	95%	20	89%	9	94%	17	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	100%	11	100%	13	95%	22	97%	34	94%	18	---	---
19. The hearing was fair.	100%	8	100%	11	100%	10	95%	21	100%	9	88%	17	---	---
20. Both sides at the hearing were treated the same.	100%	7	100%	10	100%	11	94%	18	100%	9	93%	15	---	---

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2nd District														
Farmington														
1. The courthouse was easy to find.	95%	43	94%	31	100%	60	98%	82	98%	117	89%	161	100%	18
2. Parking was easy.	100%	42	100%	31	98%	56	96%	78	98%	117	90%	152	100%	18
3. I easily found the courtroom or office I needed.	98%	43	90%	31	95%	61	93%	81	96%	118	94%	162	94%	18
4. I felt safe in the courthouse.	100%	41	87%	31	98%	58	98%	80	98%	118	98%	162	100%	18
5. Security officers treated me with courtesy and respect	100%	43	97%	31	98%	59	96%	82	99%	116	96%	160	100%	18
6. The forms I needed were easy to understand.	94%	35	88%	25	94%	53	94%	62	96%	89	93%	109	100%	13
7. The court met my needs for disability assistance.	100%	15	100%	15	100%	29	95%	20	100%	49	94%	62	100%	7
8. The court tries to remove language barriers	100%	21	95%	20	100%	40	98%	41	96%	73	93%	87	92%	12
9. The court's web site was useful.	89%	28	88%	25	92%	37	82%	38	89%	56	87%	70	88%	8
10. The court's hours made it easy to do my business.	95%	44	82%	28	98%	53	77%	44	89%	104	87%	142	88%	17
11. I finished my court business in a reasonable time.	95%	43	90%	30	88%	58	84%	77	91%	110	83%	155	89%	18
12. Court staff paid attention to my needs.	98%	44	93%	29	89%	57	90%	78	96%	109	91%	149	88%	17
13. I was treated with courtesy and respect.	98%	44	93%	29	100%	59	91%	80	96%	117	93%	159	94%	18
14. I am satisfied with my experience at the courthouse.	98%	44	87%	30	97%	61	90%	81	95%	105	90%	159	88%	17
15. I understood what happened in my case.	94%	35	85%	26	91%	46	92%	61	94%	96	92%	120	---	---
16. I know what I should do next in my case.	97%	34	88%	25	91%	45	86%	59	96%	90	94%	115	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	31	65%	20	91%	47	81%	53	93%	85	88%	112	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	97%	32	75%	20	100%	51	81%	54	91%	87	87%	119	---	---
19. The hearing was fair.	93%	27	79%	19	98%	43	78%	51	93%	84	86%	111	---	---
20. Both sides at the hearing were treated the same.	93%	28	78%	18	93%	45	76%	49	91%	81	87%	106	---	---

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	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District														
Layton														
1. The courthouse was easy to find.	89%	9	100%	15	100%	28	95%	39	75%	4	100%	42	94%	51
2. Parking was easy.	100%	8	93%	15	100%	25	89%	37	91%	58	95%	42	96%	51
3. I easily found the courtroom or office I needed.	100%	9	87%	15	96%	27	95%	38	100%	60	100%	41	100%	51
4. I felt safe in the courthouse.	100%	9	100%	15	100%	27	95%	40	100%	59	98%	42	100%	50
5. Security officers treated me with courtesy and respect	100%	9	100%	15	100%	26	97%	39	100%	59	100%	42	100%	50
6. The forms I needed were easy to understand.	88%	8	93%	15	95%	20	97%	29	98%	49	97%	32	100%	45
7. The court met my needs for disability assistance.	100%	3	71%	7	100%	11	100%	16	100%	18	100%	16	100%	14
8. The court tries to remove language barriers	100%	7	90%	10	100%	21	100%	25	92%	24	100%	19	100%	24
9. The court's web site was useful.	75%	4	89%	9	91%	11	100%	18	95%	20	90%	21	89%	19
10. The court's hours made it easy to do my business.	100%	8	93%	15	92%	26	100%	19	93%	55	88%	40	100%	42
11. I finished my court business in a reasonable time.	88%	8	93%	15	81%	26	97%	36	97%	58	93%	41	96%	49
12. Court staff paid attention to my needs.	89%	9	93%	15	88%	25	100%	36	97%	58	87%	38	98%	47
13. I was treated with courtesy and respect.	100%	9	93%	15	93%	27	100%	37	100%	59	90%	41	98%	51
14. I am satisfied with my experience at the courthouse.	100%	9	93%	15	89%	27	100%	36	90%	59	90%	41	98%	49
15. I understood what happened in my case.	100%	7	93%	14	96%	23	91%	32	94%	47	87%	31	---	---
16. I know what I should do next in my case.	100%	6	93%	14	100%	23	97%	31	94%	47	87%	30	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	89%	9	100%	14	91%	23	97%	31	100%	28	83%	24	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	8	93%	15	100%	23	94%	33	100%	31	92%	25	---	---
19. The hearing was fair.	100%	6	93%	15	90%	20	100%	33	96%	26	83%	24	---	---
20. Both sides at the hearing were treated the same.	100%	8	93%	15	95%	20	100%	31	96%	28	82%	22	---	---

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2nd District														
Morgan														
1. The courthouse was easy to find.	100%	9	100%	5	100%	20	100%	12	100%	15	89%	9	---	---
2. Parking was easy.	89%	9	100%	5	100%	20	100%	11	100%	15	100%	9	---	---
3. I easily found the courtroom or office I needed.	89%	9	80%	5	95%	20	100%	12	100%	15	100%	9	---	---
4. I felt safe in the courthouse.	89%	9	60%	5	100%	20	100%	11	93%	14	100%	9	---	---
5. Security officers treated me with courtesy and respect	89%	9	100%	5	100%	20	100%	12	87%	15	100%	7	---	---
6. The forms I needed were easy to understand.	86%	7	100%	3	100%	12	100%	4	92%	12	100%	7	---	---
7. The court met my needs for disability assistance.	86%	7	100%	2	100%	9	100%	1	100%	9	100%	5	---	---
8. The court tries to remove language barriers	100%	6	100%	4	100%	8	67%	3	88%	8	83%	6	---	---
9. The court's web site was useful.	100%	6	100%	3	100%	6	100%	3	86%	7	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	9	100%	5	82%	17	43%	7	100%	11	100%	8	---	---
11. I finished my court business in a reasonable time.	75%	8	60%	5	95%	20	80%	10	85%	13	100%	8	---	---
12. Court staff paid attention to my needs.	100%	9	100%	5	100%	18	100%	8	91%	11	100%	7	---	---
13. I was treated with courtesy and respect.	100%	9	100%	5	100%	19	100%	11	92%	13	100%	9	---	---
14. I am satisfied with my experience at the courthouse.	100%	9	100%	5	100%	19	82%	11	92%	13	88%	8	---	---
15. I understood what happened in my case.	100%	8	100%	3	93%	15	88%	8	92%	12	100%	7	---	---
16. I know what I should do next in my case.	100%	7	100%	3	94%	17	100%	7	100%	10	100%	7	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	3	100%	19	78%	9	100%	14	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	88%	8	100%	3	94%	16	67%	9	93%	14	100%	6	---	---
19. The hearing was fair.	88%	8	100%	3	100%	18	75%	8	100%	14	100%	5	---	---
20. Both sides at the hearing were treated the same.	88%	8	100%	3	100%	16	75%	8	92%	12	100%	6	---	---

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2nd District														
Ogden														
1. The courthouse was easy to find.	97%	33	100%	34	100%	78	100%	100	98%	146	99%	116	98%	205
2. Parking was easy.	84%	31	93%	29	83%	71	84%	92	73%	135	67%	109	64%	194
3. I easily found the courtroom or office I needed.	97%	32	94%	32	100%	76	99%	90	96%	139	97%	107	97%	198
4. I felt safe in the courthouse.	94%	33	97%	33	96%	76	100%	98	99%	145	99%	116	96%	201
5. Security officers treated me with courtesy and respect	84%	19	94%	34	96%	76	100%	97	95%	142	97%	115	94%	200
6. The forms I needed were easy to understand.	84%	25	83%	30	95%	56	98%	63	96%	125	93%	91	91%	159
7. The court met my needs for disability assistance.	89%	9	96%	23	94%	35	100%	26	96%	72	98%	44	94%	84
8. The court tries to remove language barriers	84%	19	100%	24	94%	52	97%	60	98%	100	97%	67	96%	121
9. The court's web site was useful.	83%	18	88%	24	84%	37	94%	52	88%	84	95%	55	94%	103
10. The court's hours made it easy to do my business.	90%	30	94%	33	90%	71	86%	43	92%	133	91%	107	89%	189
11. I finished my court business in a reasonable time.	83%	30	88%	34	92%	71	84%	88	91%	139	95%	110	88%	194
12. Court staff paid attention to my needs.	90%	30	91%	32	96%	68	97%	86	96%	135	95%	110	91%	192
13. I was treated with courtesy and respect.	90%	30	97%	34	95%	75	97%	94	96%	141	97%	113	93%	202
14. I am satisfied with my experience at the courthouse.	83%	30	94%	34	93%	75	94%	98	94%	142	96%	112	90%	197
15. I understood what happened in my case.	96%	23	88%	24	92%	62	91%	55	94%	125	96%	80	---	---
16. I know what I should do next in my case.	96%	24	88%	24	88%	64	89%	53	95%	121	96%	79	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	86%	21	89%	18	90%	61	91%	57	89%	97	97%	68	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	81%	21	89%	19	90%	60	88%	56	93%	97	94%	71	---	---
19. The hearing was fair.	82%	22	89%	18	93%	55	86%	51	92%	97	95%	64	---	---
20. Both sides at the hearing were treated the same.	83%	23	90%	20	89%	54	83%	53	89%	94	97%	66	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District														
Salt Lake City														
1. The courthouse was easy to find.	98%	84	97%	151	97%	212	99%	210	99%	356	100%	296	100%	464
2. Parking was easy.	96%	78	82%	119	90%	174	81%	180	82%	319	83%	255	83%	425
3. I easily found the courtroom or office I needed.	99%	82	98%	151	95%	209	94%	206	97%	350	97%	294	97%	458
4. I felt safe in the courthouse.	99%	82	98%	148	97%	208	98%	205	97%	355	98%	292	98%	458
5. Security officers treated me with courtesy and respect	99%	82	97%	151	96%	209	96%	209	97%	350	96%	292	97%	455
6. The forms I needed were easy to understand.	95%	58	89%	113	92%	154	91%	130	94%	255	94%	197	94%	332
7. The court met my needs for disability assistance.	94%	35	94%	50	92%	86	94%	68	92%	145	93%	91	96%	163
8. The court tries to remove language barriers	96%	48	94%	102	93%	135	95%	130	95%	223	96%	174	95%	243
9. The court's web site was useful.	93%	55	92%	108	92%	132	90%	135	91%	206	94%	127	89%	210
10. The court's hours made it easy to do my business.	92%	75	94%	141	91%	182	87%	119	90%	334	89%	263	91%	408
11. I finished my court business in a reasonable time.	89%	76	90%	149	86%	201	84%	193	83%	340	80%	281	86%	446
12. Court staff paid attention to my needs.	97%	77	94%	148	88%	190	92%	191	92%	338	90%	271	94%	431
13. I was treated with courtesy and respect.	98%	82	93%	152	93%	205	96%	202	97%	345	94%	283	96%	454
14. I am satisfied with my experience at the courthouse.	94%	83	92%	147	88%	205	93%	201	92%	340	90%	284	93%	448
15. I understood what happened in my case.	92%	60	95%	128	88%	162	91%	145	92%	242	89%	234	---	---
16. I know what I should do next in my case.	91%	57	96%	123	87%	151	89%	139	92%	238	92%	238	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	56	94%	114	89%	148	87%	138	88%	234	89%	218	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	91%	58	95%	115	87%	157	92%	142	87%	246	90%	222	---	---
19. The hearing was fair.	92%	51	91%	111	84%	141	88%	139	85%	233	89%	212	---	---
20. Both sides at the hearing were treated the same.	92%	48	90%	107	85%	145	89%	127	85%	223	86%	210	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District														
Silver Summit														
1. The courthouse was easy to find.	100%	12	92%	12	96%	28	83%	30	90%	41	93%	29	100%	20
2. Parking was easy.	92%	12	91%	11	96%	25	100%	30	95%	41	100%	29	100%	21
3. I easily found the courtroom or office I needed.	92%	12	100%	11	100%	28	100%	30	100%	41	93%	29	95%	21
4. I felt safe in the courthouse.	92%	12	92%	12	96%	27	100%	31	100%	41	100%	29	100%	21
5. Security officers treated me with courtesy and respect	100%	12	92%	12	89%	28	100%	30	100%	40	100%	29	95%	19
6. The forms I needed were easy to understand.	90%	10	91%	11	88%	17	100%	19	84%	31	93%	15	100%	12
7. The court met my needs for disability assistance.	100%	6	100%	6	100%	9	100%	9	100%	18	100%	7	100%	5
8. The court tries to remove language barriers	90%	10	100%	8	94%	17	100%	12	90%	20	90%	10	100%	10
9. The court's web site was useful.	83%	6	88%	8	95%	20	89%	9	93%	15	100%	5	100%	3
10. The court's hours made it easy to do my business.	91%	11	91%	11	100%	26	94%	17	95%	41	93%	27	81%	16
11. I finished my court business in a reasonable time.	91%	11	91%	11	84%	25	79%	29	89%	38	96%	27	65%	20
12. Court staff paid attention to my needs.	83%	12	82%	11	92%	26	100%	26	97%	36	100%	28	94%	17
13. I was treated with courtesy and respect.	75%	12	100%	12	96%	28	96%	28	100%	40	100%	29	100%	21
14. I am satisfied with my experience at the courthouse.	83%	12	75%	12	93%	27	96%	27	97%	39	97%	29	95%	21
15. I understood what happened in my case.	91%	11	91%	11	90%	20	100%	24	94%	31	100%	19	---	---
16. I know what I should do next in my case.	83%	12	82%	11	90%	20	100%	22	90%	29	100%	18	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	71%	7	89%	9	95%	21	96%	25	96%	28	100%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	78%	9	90%	10	91%	23	92%	25	96%	28	100%	20	---	---
19. The hearing was fair.	67%	9	91%	11	90%	21	92%	24	88%	25	100%	16	---	---
20. Both sides at the hearing were treated the same.	63%	8	100%	9	95%	20	96%	23	88%	25	100%	19	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District														
Tooele														
1. The courthouse was easy to find.	99%	165	100%	29	97%	58	97%	65	98%	88	98%	90	100%	13
2. Parking was easy.	74%	151	100%	29	96%	57	100%	63	99%	90	97%	89	85%	13
3. I easily found the courtroom or office I needed.	97%	164	100%	29	95%	57	100%	64	99%	88	98%	89	92%	12
4. I felt safe in the courthouse.	100%	163	100%	29	98%	57	98%	65	99%	90	100%	91	92%	13
5. Security officers treated me with courtesy and respect	98%	162	97%	29	100%	57	97%	65	97%	89	100%	89	100%	13
6. The forms I needed were easy to understand.	89%	121	96%	24	95%	43	96%	47	93%	72	97%	70	100%	7
7. The court met my needs for disability assistance.	94%	72	100%	14	96%	24	93%	29	98%	43	94%	36	100%	4
8. The court tries to remove language barriers	93%	121	100%	16	93%	29	98%	47	94%	49	100%	46	100%	5
9. The court's web site was useful.	87%	127	100%	16	91%	22	93%	40	90%	39	91%	32	80%	5
10. The court's hours made it easy to do my business.	94%	158	100%	28	96%	52	94%	32	95%	82	90%	82	100%	11
11. I finished my court business in a reasonable time.	81%	162	100%	28	94%	53	90%	60	91%	88	89%	85	100%	13
12. Court staff paid attention to my needs.	93%	160	96%	28	94%	50	93%	61	92%	88	98%	81	91%	11
13. I was treated with courtesy and respect.	98%	165	97%	29	96%	57	94%	65	95%	84	99%	88	100%	13
14. I am satisfied with my experience at the courthouse.	95%	164	97%	29	93%	57	94%	63	91%	87	96%	89	85%	13
15. I understood what happened in my case.	93%	142	96%	24	95%	42	94%	47	93%	73	93%	68	---	---
16. I know what I should do next in my case.	94%	138	96%	24	93%	42	94%	47	93%	71	98%	66	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	138	100%	20	92%	38	85%	41	93%	72	97%	65	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	95%	146	100%	21	92%	39	82%	44	95%	73	94%	67	---	---
19. The hearing was fair.	90%	136	100%	20	92%	37	84%	38	94%	71	98%	60	---	---
20. Both sides at the hearing were treated the same.	88%	139	100%	19	88%	34	86%	37	95%	61	97%	58	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District														
West Jordan														
1. The courthouse was easy to find.	88%	17	100%	70	100%	106	100%	95	100%	136	99%	108	98%	54
2. Parking was easy.	100%	16	96%	67	100%	100	97%	93	98%	135	100%	108	98%	54
3. I easily found the courtroom or office I needed.	100%	16	100%	70	99%	104	100%	94	98%	132	97%	107	98%	52
4. I felt safe in the courthouse.	94%	17	96%	71	99%	107	99%	96	99%	136	100%	108	100%	52
5. Security officers treated me with courtesy and respect	88%	17	99%	70	95%	107	99%	94	99%	135	99%	109	98%	52
6. The forms I needed were easy to understand.	85%	13	100%	51	94%	82	91%	64	97%	95	96%	77	93%	44
7. The court met my needs for disability assistance.	88%	8	100%	25	95%	44	100%	37	100%	55	98%	42	100%	22
8. The court tries to remove language barriers	83%	12	97%	38	94%	52	100%	49	98%	81	100%	59	90%	31
9. The court's web site was useful.	78%	9	93%	40	92%	51	92%	52	95%	64	98%	46	96%	27
10. The court's hours made it easy to do my business.	69%	16	94%	64	96%	96	93%	42	96%	118	93%	98	96%	49
11. I finished my court business in a reasonable time.	63%	16	96%	68	97%	99	94%	89	93%	124	92%	105	98%	53
12. Court staff paid attention to my needs.	73%	15	97%	65	96%	95	94%	88	97%	121	97%	106	100%	51
13. I was treated with courtesy and respect.	88%	17	96%	69	96%	101	97%	95	99%	133	97%	109	100%	51
14. I am satisfied with my experience at the courthouse.	76%	17	93%	69	93%	102	96%	90	98%	131	96%	108	100%	50
15. I understood what happened in my case.	79%	14	92%	52	95%	87	97%	77	97%	97	96%	90	---	---
16. I know what I should do next in my case.	80%	15	96%	50	93%	83	97%	75	97%	91	93%	91	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	77%	13	91%	57	95%	79	96%	71	96%	104	94%	84	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	71%	14	91%	57	94%	77	92%	74	94%	103	95%	87	---	---
19. The hearing was fair.	58%	12	88%	51	94%	69	95%	66	95%	98	92%	83	---	---
20. Both sides at the hearing were treated the same.	67%	12	83%	53	88%	68	94%	64	92%	95	90%	82	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
American Fork														
1. The courthouse was easy to find.	100%	5	95%	22	99%	68	93%	45	97%	63	96%	84	100%	27
2. Parking was easy.	60%	5	73%	22	80%	65	83%	42	76%	63	64%	81	83%	24
3. I easily found the courtroom or office I needed.	100%	5	100%	23	99%	67	100%	46	94%	62	96%	85	100%	26
4. I felt safe in the courthouse.	100%	5	100%	23	100%	67	98%	46	98%	64	95%	84	100%	26
5. Security officers treated me with courtesy and respect	100%	5	100%	21	98%	64	100%	44	89%	63	92%	83	100%	26
6. The forms I needed were easy to understand.	100%	4	83%	12	98%	54	89%	27	87%	38	94%	67	100%	66
7. The court met my needs for disability assistance.	100%	2	100%	8	100%	33	100%	15	91%	22	100%	28	100%	9
8. The court tries to remove language barriers	100%	4	100%	12	97%	39	100%	26	95%	43	98%	41	100%	14
9. The court's web site was useful.	100%	3	100%	15	97%	36	94%	16	94%	18	92%	25	78%	9
10. The court's hours made it easy to do my business.	80%	5	100%	20	97%	62	90%	20	88%	59	81%	75	86%	22
11. I finished my court business in a reasonable time.	80%	5	75%	20	91%	67	88%	43	73%	59	71%	79	96%	26
12. Court staff paid attention to my needs.	100%	5	90%	21	98%	61	95%	40	87%	55	81%	79	96%	25
13. I was treated with courtesy and respect.	100%	5	90%	21	100%	66	100%	43	90%	61	85%	82	96%	26
14. I am satisfied with my experience at the courthouse.	100%	5	75%	20	97%	67	93%	44	84%	61	81%	80	92%	26
15. I understood what happened in my case.	100%	5	85%	13	98%	51	94%	34	84%	44	95%	61	---	---
16. I know what I should do next in my case.	100%	5	93%	14	94%	47	97%	31	79%	48	95%	65	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	5	87%	15	96%	55	94%	31	94%	47	89%	55	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	89%	18	95%	55	100%	31	84%	45	89%	56	---	---
19. The hearing was fair.	100%	5	87%	15	91%	57	96%	28	85%	40	83%	47	---	---
20. Both sides at the hearing were treated the same.	100%	5	79%	14	91%	56	92%	25	83%	40	81%	48	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
Heber City														
1. The courthouse was easy to find.	100%	4	94%	18	100%	14	97%	33	100%	27	100%	25	100%	24
2. Parking was easy.	100%	4	67%	18	100%	15	85%	33	96%	27	92%	25	92%	24
3. I easily found the courtroom or office I needed.	75%	4	94%	18	100%	15	97%	33	93%	27	96%	25	100%	23
4. I felt safe in the courthouse.	100%	4	89%	18	100%	15	94%	32	100%	27	92%	25	96%	23
5. Security officers treated me with courtesy and respect	100%	4	67%	18	100%	15	100%	33	96%	27	100%	24	100%	21
6. The forms I needed were easy to understand.	100%	4	81%	16	100%	12	96%	24	100%	18	95%	20	88%	16
7. The court met my needs for disability assistance.	100%	4	60%	10	100%	8	93%	15	100%	10	100%	9	100%	7
8. The court tries to remove language barriers	75%	4	81%	16	100%	11	100%	22	100%	17	93%	15	92%	12
9. The court's web site was useful.	100%	4	80%	5	100%	10	94%	16	100%	9	100%	10	71%	7
10. The court's hours made it easy to do my business.	100%	4	80%	15	92%	13	67%	12	96%	27	88%	24	86%	21
11. I finished my court business in a reasonable time.	100%	4	72%	18	87%	15	90%	31	92%	26	83%	24	76%	21
12. Court staff paid attention to my needs.	75%	4	61%	18	100%	14	100%	32	96%	27	79%	24	100%	21
13. I was treated with courtesy and respect.	75%	4	72%	18	100%	15	100%	32	100%	26	92%	24	100%	23
14. I am satisfied with my experience at the courthouse.	75%	4	72%	18	100%	14	94%	32	96%	27	88%	24	100%	23
15. I understood what happened in my case.	75%	4	80%	15	100%	13	96%	25	95%	22	90%	21	---	---
16. I know what I should do next in my case.	75%	4	86%	14	92%	12	96%	24	100%	23	89%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	75%	4	87%	15	100%	15	88%	26	100%	20	94%	16	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	75%	4	67%	15	100%	14	93%	28	100%	20	100%	16	---	---
19. The hearing was fair.	75%	4	71%	14	100%	13	88%	24	100%	20	94%	17	---	---
20. Both sides at the hearing were treated the same.	50%	4	69%	13	100%	14	83%	24	100%	20	88%	16	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
Nephi														
1. The courthouse was easy to find.	100%	11	100%	10	100%	16	100%	16	100%	21	95%	22	100%	28
2. Parking was easy.	100%	11	100%	10	94%	16	88%	16	100%	21	95%	22	100%	12
3. I easily found the courtroom or office I needed.	100%	11	100%	9	94%	16	100%	14	100%	21	91%	22	100%	13
4. I felt safe in the courthouse.	100%	11	90%	10	100%	16	94%	18	100%	21	86%	21	100%	14
5. Security officers treated me with courtesy and respect	100%	10	100%	10	100%	16	83%	18	100%	20	100%	21	100%	12
6. The forms I needed were easy to understand.	100%	6	100%	8	100%	11	71%	7	100%	18	100%	13	100%	12
7. The court met my needs for disability assistance.	80%	5	86%	7	100%	6	100%	3	100%	10	100%	12	86%	7
8. The court tries to remove language barriers	100%	6	100%	7	100%	11	100%	7	100%	13	91%	11	100%	8
9. The court's web site was useful.	80%	5	100%	5	100%	9	100%	4	100%	7	80%	10	100%	5
10. The court's hours made it easy to do my business.	100%	9	100%	9	100%	15	75%	4	89%	18	95%	21	91%	11
11. I finished my court business in a reasonable time.	89%	9	100%	10	100%	16	92%	12	89%	18	100%	21	100%	12
12. Court staff paid attention to my needs.	100%	10	80%	10	100%	15	79%	14	94%	18	91%	22	100%	12
13. I was treated with courtesy and respect.	90%	10	90%	10	100%	16	88%	16	100%	18	100%	22	93%	14
14. I am satisfied with my experience at the courthouse.	100%	11	80%	10	100%	16	75%	16	95%	19	90%	20	85%	13
15. I understood what happened in my case.	75%	8	67%	9	100%	11	78%	9	94%	18	94%	17	---	---
16. I know what I should do next in my case.	83%	6	67%	9	100%	11	88%	8	94%	16	100%	15	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	6	78%	9	100%	12	64%	11	100%	18	100%	17	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	75%	8	78%	9	100%	13	70%	10	89%	18	94%	18	---	---
19. The hearing was fair.	100%	6	78%	9	100%	13	69%	13	94%	18	82%	17	---	---
20. Both sides at the hearing were treated the same.	71%	7	78%	9	100%	13	67%	12	88%	17	90%	20	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
Orem (CLOSED)														
1. The courthouse was easy to find.	---	---	---	---	---	---	---	---	100%	79	97%	74	97%	60
2. Parking was easy.	---	---	---	---	---	---	---	---	95%	79	91%	70	98%	60
3. I easily found the courtroom or office I needed.	---	---	---	---	---	---	---	---	100%	80	97%	73	95%	59
4. I felt safe in the courthouse.	---	---	---	---	---	---	---	---	99%	79	100%	72	100%	58
5. Security officers treated me with courtesy and respect	---	---	---	---	---	---	---	---	100%	79	100%	72	98%	60
6. The forms I needed were easy to understand.	---	---	---	---	---	---	---	---	96%	71	100%	61	100%	38
7. The court met my needs for disability assistance.	---	---	---	---	---	---	---	---	97%	39	97%	30	100%	14
8. The court tries to remove language barriers	---	---	---	---	---	---	---	---	96%	55	98%	51	94%	31
9. The court's web site was useful.	---	---	---	---	---	---	---	---	90%	31	89%	37	100%	21
10. The court's hours made it easy to do my business.	---	---	---	---	---	---	---	---	91%	69	96%	69	94%	47
11. I finished my court business in a reasonable time.	---	---	---	---	---	---	---	---	91%	74	88%	68	83%	52
12. Court staff paid attention to my needs.	---	---	---	---	---	---	---	---	97%	75	99%	72	96%	55
13. I was treated with courtesy and respect.	---	---	---	---	---	---	---	---	99%	78	99%	71	100%	60
14. I am satisfied with my experience at the courthouse.	---	---	---	---	---	---	---	---	94%	77	96%	71	98%	59
15. I understood what happened in my case.	---	---	---	---	---	---	---	---	99%	69	96%	57	---	---
16. I know what I should do next in my case.	---	---	---	---	---	---	---	---	97%	63	100%	58	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	---	---	---	---	---	---	95%	63	88%	49	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	---	---	---	---	---	---	98%	61	90%	50	---	---
19. The hearing was fair.	---	---	---	---	---	---	---	---	100%	57	89%	45	---	---
20. Both sides at the hearing were treated the same.	---	---	---	---	---	---	---	---	98%	50	91%	47	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
Provo														
1. The courthouse was easy to find.	94%	52	98%	62	98%	136	97%	126	100%	118	99%	141	99%	101
2. Parking was easy.	75%	48	95%	59	92%	134	93%	120	93%	114	86%	136	73%	98
3. I easily found the courtroom or office I needed.	90%	50	93%	61	99%	132	96%	117	95%	110	96%	137	97%	102
4. I felt safe in the courthouse.	98%	52	95%	62	99%	136	99%	123	97%	117	97%	139	97%	102
5. Security officers treated me with courtesy and respect	94%	52	98%	60	99%	133	97%	124	95%	118	97%	138	96%	103
6. The forms I needed were easy to understand.	93%	29	92%	39	90%	86	86%	77	96%	89	94%	102	91%	75
7. The court met my needs for disability assistance.	88%	16	96%	24	98%	48	97%	31	98%	52	94%	48	94%	32
8. The court tries to remove language barriers	97%	30	93%	30	99%	82	96%	72	97%	67	100%	75	88%	64
9. The court's web site was useful.	85%	39	81%	37	90%	62	87%	85	89%	64	84%	61	94%	50
10. The court's hours made it easy to do my business.	84%	49	90%	49	94%	125	92%	73	94%	104	90%	125	89%	92
11. I finished my court business in a reasonable time.	89%	46	94%	52	84%	126	82%	117	91%	110	76%	135	86%	101
12. Court staff paid attention to my needs.	92%	49	98%	50	93%	121	93%	120	94%	105	94%	131	88%	100
13. I was treated with courtesy and respect.	92%	51	98%	58	96%	136	94%	121	94%	113	99%	137	95%	102
14. I am satisfied with my experience at the courthouse.	94%	49	97%	58	91%	136	89%	122	92%	112	94%	137	87%	101
15. I understood what happened in my case.	95%	39	93%	41	92%	100	94%	82	92%	83	95%	98	---	---
16. I know what I should do next in my case.	97%	39	87%	38	95%	91	89%	80	96%	89	94%	98	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	37	95%	38	94%	98	85%	82	95%	62	91%	91	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	37	92%	39	90%	103	83%	80	91%	68	95%	93	---	---
19. The hearing was fair.	89%	35	95%	37	89%	94	83%	80	88%	52	95%	79	---	---
20. Both sides at the hearing were treated the same.	94%	32	89%	36	87%	91	86%	72	91%	56	93%	81	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District														
Spanish Fork														
1. The courthouse was easy to find.	100%	7	100%	11	97%	35	100%	21	98%	40	100%	40	100%	28
2. Parking was easy.	100%	7	100%	10	100%	33	100%	20	89%	38	90%	42	96%	26
3. I easily found the courtroom or office I needed.	100%	7	100%	11	100%	35	100%	20	100%	40	97%	38	96%	27
4. I felt safe in the courthouse.	100%	7	100%	11	100%	35	100%	20	100%	39	95%	42	100%	27
5. Security officers treated me with courtesy and respect	100%	7	100%	11	97%	35	100%	20	100%	34	90%	41	100%	20
6. The forms I needed were easy to understand.	100%	6	100%	10	96%	25	100%	19	91%	32	91%	34	100%	23
7. The court met my needs for disability assistance.	100%	6	100%	8	100%	12	100%	4	35%	40	100%	19	100%	9
8. The court tries to remove language barriers	100%	5	100%	10	96%	24	100%	10	95%	21	96%	25	88%	8
9. The court's web site was useful.	100%	5	100%	9	100%	17	93%	14	87%	15	95%	19	100%	4
10. The court's hours made it easy to do my business.	100%	6	100%	11	94%	33	70%	10	95%	37	86%	36	92%	24
11. I finished my court business in a reasonable time.	83%	6	80%	10	94%	35	95%	21	95%	39	98%	140	96%	27
12. Court staff paid attention to my needs.	83%	6	100%	10	100%	34	100%	20	97%	37	92%	39	92%	25
13. I was treated with courtesy and respect.	100%	7	100%	11	97%	35	100%	21	100%	38	95%	41	100%	26
14. I am satisfied with my experience at the courthouse.	100%	7	100%	10	100%	34	100%	20	97%	37	86%	42	92%	26
15. I understood what happened in my case.	100%	7	100%	10	97%	29	89%	19	97%	32	93%	30	---	---
16. I know what I should do next in my case.	100%	6	100%	10	100%	26	84%	19	97%	31	100%	28	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	6	100%	10	100%	32	88%	16	93%	43	96%	28	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	90%	10	100%	32	94%	17	93%	27	86%	29	---	---
19. The hearing was fair.	100%	6	100%	10	94%	32	94%	16	93%	30	93%	29	---	---
20. Both sides at the hearing were treated the same.	100%	6	100%	10	97%	31	93%	15	92%	26	93%	30	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District														
Beaver														
1. The courthouse was easy to find.	100%	15	83%	6	100%	7	100%	17	100%	22	100%	8	---	---
2. Parking was easy.	100%	15	100%	6	100%	7	100%	17	100%	22	100%	8	100%	7
3. I easily found the courtroom or office I needed.	100%	15	100%	6	100%	7	100%	16	100%	22	100%	8	100%	7
4. I felt safe in the courthouse.	100%	15	100%	6	86%	7	88%	17	100%	22	100%	8	100%	7
5. Security officers treated me with courtesy and respect	100%	15	100%	6	100%	7	100%	17	100%	22	100%	5	100%	7
6. The forms I needed were easy to understand.	100%	10	100%	4	100%	4	80%	10	100%	16	83%	6	100%	6
7. The court met my needs for disability assistance.	100%	6	67%	3	75%	4	100%	8	100%	15	100%	6	100%	2
8. The court tries to remove language barriers	100%	10	100%	5	100%	7	100%	10	100%	16	100%	6	100%	3
9. The court's web site was useful.	100%	11	100%	4	83%	6	88%	8	100%	11	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	15	83%	6	100%	7	73%	11	100%	18	86%	7	80%	5
11. I finished my court business in a reasonable time.	87%	15	83%	6	71%	7	80%	15	95%	19	86%	7	71%	7
12. Court staff paid attention to my needs.	100%	14	83%	6	71%	7	92%	13	100%	20	100%	7	100%	6
13. I was treated with courtesy and respect.	93%	15	83%	6	86%	7	93%	15	100%	21	100%	7	100%	6
14. I am satisfied with my experience at the courthouse.	87%	15	100%	6	71%	7	87%	15	100%	20	86%	7	86%	7
15. I understood what happened in my case.	100%	12	100%	5	71%	7	75%	12	95%	19	67%	3	---	---
16. I know what I should do next in my case.	100%	12	100%	4	100%	6	67%	12	94%	18	67%	3	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	12	100%	5	67%	6	85%	13	94%	18	50%	4	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	92%	12	100%	5	100%	6	85%	13	100%	18	100%	2	---	---
19. The hearing was fair.	92%	13	100%	5	100%	5	77%	13	94%	17	100%	2	---	---
20. Both sides at the hearing were treated the same.	92%	13	100%	5	83%	6	77%	13	88%	16	50%	4	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District														
Cedar City														
1. The courthouse was easy to find.	100%	27	93%	27	100%	35	100%	41	98%	47	100%	48	96%	25
2. Parking was easy.	100%	26	89%	27	100%	35	100%	40	100%	44	98%	47	96%	23
3. I easily found the courtroom or office I needed.	100%	27	96%	26	100%	32	100%	41	98%	46	100%	48	96%	24
4. I felt safe in the courthouse.	96%	27	100%	25	97%	34	100%	41	96%	46	100%	48	96%	25
5. Security officers treated me with courtesy and respect	96%	25	96%	26	97%	34	100%	41	100%	47	100%	47	96%	24
6. The forms I needed were easy to understand.	100%	19	90%	21	89%	18	100%	30	97%	38	94%	34	89%	18
7. The court met my needs for disability assistance.	93%	14	88%	8	73%	11	100%	12	100%	25	100%	14	100%	10
8. The court tries to remove language barriers	100%	18	87%	15	89%	19	100%	26	96%	28	100%	26	93%	14
9. The court's web site was useful.	83%	18	92%	13	76%	21	96%	24	96%	25	100%	22	89%	9
10. The court's hours made it easy to do my business.	96%	27	96%	24	84%	32	82%	22	95%	42	91%	47	88%	25
11. I finished my court business in a reasonable time.	96%	24	80%	25	66%	29	76%	38	93%	45	98%	47	88%	25
12. Court staff paid attention to my needs.	100%	24	85%	27	82%	28	95%	37	98%	44	98%	47	92%	25
13. I was treated with courtesy and respect.	96%	24	93%	27	86%	35	98%	41	98%	45	100%	48	96%	25
14. I am satisfied with my experience at the courthouse.	93%	27	85%	27	85%	34	95%	40	91%	45	91%	47	92%	25
15. I understood what happened in my case.	100%	14	88%	17	88%	26	96%	28	91%	34	91%	33	---	---
16. I know what I should do next in my case.	100%	15	83%	18	85%	26	100%	27	97%	35	94%	34	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	20	90%	21	79%	24	90%	31	88%	32	91%	34	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	18	95%	22	67%	24	97%	32	91%	33	91%	32	---	---
19. The hearing was fair.	88%	17	81%	21	71%	21	91%	33	94%	32	93%	30	---	---
20. Both sides at the hearing were treated the same.	84%	19	74%	19	76%	21	81%	32	88%	34	90%	30	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District														
St. George														
1. The courthouse was easy to find.	97%	38	100%	31	100%	58	100%	98	98%	65	97%	74	100%	25
2. Parking was easy.	97%	34	97%	29	100%	56	96%	89	77%	64	84%	70	72%	25
3. I easily found the courtroom or office I needed.	95%	38	100%	31	96%	57	98%	95	97%	63	99%	73	100%	22
4. I felt safe in the courthouse.	97%	36	100%	32	100%	59	99%	97	98%	65	97%	76	100%	26
5. Security officers treated me with courtesy and respect	95%	38	97%	32	92%	59	99%	98	98%	63	92%	75	100%	26
6. The forms I needed were easy to understand.	97%	30	100%	20	91%	43	98%	57	94%	48	98%	60	100%	18
7. The court met my needs for disability assistance.	96%	23	89%	9	96%	27	97%	32	83%	23	92%	24	100%	8
8. The court tries to remove language barriers	100%	28	94%	16	97%	38	98%	61	85%	34	100%	51	100%	14
9. The court's web site was useful.	94%	31	100%	17	95%	40	100%	48	96%	28	85%	27	100%	15
10. The court's hours made it easy to do my business.	100%	36	97%	29	95%	56	94%	35	91%	57	90%	70	100%	24
11. I finished my court business in a reasonable time.	92%	36	90%	29	93%	55	95%	78	82%	60	78%	72	88%	25
12. Court staff paid attention to my needs.	91%	35	100%	31	98%	57	98%	88	98%	59	96%	70	96%	26
13. I was treated with courtesy and respect.	94%	36	97%	32	96%	57	100%	95	97%	61	89%	75	92%	26
14. I am satisfied with my experience at the courthouse.	87%	38	97%	32	95%	57	95%	98	94%	62	97%	74	100%	26
15. I understood what happened in my case.	97%	32	95%	22	93%	42	98%	55	92%	48	98%	59	---	---
16. I know what I should do next in my case.	100%	32	100%	21	95%	39	96%	54	94%	48	98%	56	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	25	91%	23	93%	44	96%	54	93%	56	98%	64	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	28	96%	25	93%	45	94%	54	91%	53	98%	61	---	---
19. The hearing was fair.	89%	27	92%	24	86%	43	98%	46	92%	52	93%	57	---	---
20. Both sides at the hearing were treated the same.	85%	27	90%	20	86%	44	96%	49	94%	54	98%	57	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Junction														
1. The courthouse was easy to find.	100%	2			100%	5	100%	2	100%	8	100%	11	100%	2
2. Parking was easy.	100%	2			100%	5	100%	2	100%	8	100%	9	100%	2
3. I easily found the courtroom or office I needed.	100%	2			100%	5	100%	2	100%	8	100%	11	100%	2
4. I felt safe in the courthouse.	100%	2			60%	5	100%	2	100%	7	100%	11	100%	2
5. Security officers treated me with courtesy and respect	100%	2			50%	4	100%	2	100%	8	100%	5	100%	2
6. The forms I needed were easy to understand.	100%	2			100%	2	100%	2	100%	7	89%	9	100%	2
7. The court met my needs for disability assistance.	100%	2			100%	1	100%	1	100%	3	100%	5	100%	2
8. The court tries to remove language barriers	100%	2			100%	1	100%	2	100%	3	100%	3	100%	1
9. The court's web site was useful.	100%	2			100%	1	100%	1	67%	3	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	2			100%	5	100%	1	100%	6	100%	9	100%	1
11. I finished my court business in a reasonable time.	100%	2			75%	4	50%	2	80%	5	89%	9	100%	2
12. Court staff paid attention to my needs.	100%	2			100%	4	100%	2	100%	8	89%	9	100%	2
13. I was treated with courtesy and respect.	100%	2			100%	5	50%	2	100%	7	100%	11	100%	2
14. I am satisfied with my experience at the courthouse.	100%	2			100%	4	50%	2	100%	8	91%	11	100%	2
15. I understood what happened in my case.	100%	2			100%	4	100%	2	100%	6	100%	1	---	---
16. I know what I should do next in my case.	100%	2			100%	3	100%	2	100%	6	100%	3	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	2			100%	4	50%	2	100%	6	---	---	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	2			100%	4	50%	2	100%	6	---	---	---	---
19. The hearing was fair.	100%	2			100%	4	50%	2	100%	4	---	---	---	---
20. Both sides at the hearing were treated the same.	100%	2			100%	5	50%	2	100%	6	---	---	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Kanab														
1. The courthouse was easy to find.	100%	9	100%	9	100%	11	96%	23	100%	22	89%	18	100%	2
2. Parking was easy.	67%	9	89%	9	100%	11	96%	23	100%	21	94%	18	100%	2
3. I easily found the courtroom or office I needed.	100%	8	100%	9	100%	11	91%	23	100%	21	94%	17	100%	2
4. I felt safe in the courthouse.	100%	9	100%	10	100%	11	91%	23	100%	22	100%	17	100%	2
5. Security officers treated me with courtesy and respect	100%	9	100%	10	100%	11	100%	23	100%	22	100%	15	100%	2
6. The forms I needed were easy to understand.	100%	7	100%	7	100%	10	100%	16	95%	20	88%	8	100%	2
7. The court met my needs for disability assistance.	100%	8	100%	4	100%	8	100%	12	100%	13	100%	5	100%	1
8. The court tries to remove language barriers	100%	9	100%	7	100%	4	100%	19	100%	16	100%	5	100%	1
9. The court's web site was useful.	100%	7	100%	5	100%	5	91%	11	100%	10	100%	5	100%	1
10. The court's hours made it easy to do my business.	100%	9	100%	6	100%	11	100%	10	95%	21	92%	12	100%	2
11. I finished my court business in a reasonable time.	100%	8	88%	8	100%	11	90%	20	100%	22	93%	14	100%	2
12. Court staff paid attention to my needs.	100%	8	100%	8	100%	11	94%	18	100%	20	92%	13	100%	2
13. I was treated with courtesy and respect.	100%	9	88%	8	100%	11	100%	22	100%	21	100%	18	100%	2
14. I am satisfied with my experience at the courthouse.	100%	9	88%	8	89%	9	95%	21	100%	21	89%	19	100%	2
15. I understood what happened in my case.	100%	6	89%	9	100%	9	94%	18	100%	18	83%	6	---	---
16. I know what I should do next in my case.	100%	6	86%	7	100%	9	94%	16	100%	17	83%	6	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	5	100%	9	100%	18	100%	20	100%	8	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	100%	7	78%	9	100%	18	95%	19	100%	7	---	---
19. The hearing was fair.	100%	7	100%	7	89%	9	94%	16	100%	19	83%	6	---	---
20. Both sides at the hearing were treated the same.	100%	7	100%	8	100%	8	100%	16	100%	17	100%	8	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Loa														
1. The courthouse was easy to find.	100%	3	100%	4	100%	8	100%	4	100%	15	100%	8	100%	9
2. Parking was easy.	100%	3	100%	3	88%	8	100%	4	80%	15	88%	8	78%	9
3. I easily found the courtroom or office I needed.	100%	3	100%	4	88%	8	100%	4	93%	15	88%	8	100%	8
4. I felt safe in the courthouse.	100%	3	100%	4	88%	8	100%	4	80%	15	88%	8	100%	9
5. Security officers treated me with courtesy and respect	100%	3	100%	4	88%	8	100%	4	91%	11	100%	4	83%	6
6. The forms I needed were easy to understand.	100%	3	67%	3	86%	7	100%	2	100%	10	100%	7	83%	6
7. The court met my needs for disability assistance.	100%	3	75%	4	100%	5	0%	0	86%	7	100%	2	100%	30
8. The court tries to remove language barriers	100%	2	100%	4	100%	5	100%	2	100%	8	100%	2	100%	4
9. The court's web site was useful.	100%	3	100%	3	100%	5	100%	1	80%	5	75%	4	100%	3
10. The court's hours made it easy to do my business.	100%	3	100%	4	71%	7	0%	1	69%	13	100%	8	89%	9
11. I finished my court business in a reasonable time.	100%	3	100%	4	86%	7	67%	3	100%	14	88%	8	88%	8
12. Court staff paid attention to my needs.	100%	3	100%	4	86%	7	100%	3	100%	11	100%	8	88%	8
13. I was treated with courtesy and respect.	100%	3	100%	4	88%	8	100%	3	87%	15	100%	8	88%	8
14. I am satisfied with my experience at the courthouse.	100%	3	100%	4	88%	8	100%	3	86%	14	88%	8	75%	8
15. I understood what happened in my case.	100%	3	100%	3	100%	7	100%	1	100%	12	100%	5	---	---
16. I know what I should do next in my case.	100%	2	100%	3	100%	7	100%	1	100%	10	100%	5	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	3	86%	7	100%	1	82%	11	80%	5	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	100%	3	100%	7	100%	1	91%	11	80%	5	---	---
19. The hearing was fair.	100%	3	100%	3	86%	7	100%	1	91%	11	67%	3	---	---
20. Both sides at the hearing were treated the same.	100%	2	100%	3	83%	6	100%	1	80%	10	75%	4	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Manti														
1. The courthouse was easy to find.	100%	7	100%	8	100%	20	100%	51	100%	31	100%	26	95%	21
2. Parking was easy.	100%	7	88%	8	95%	21	94%	51	100%	30	96%	24	67%	21
3. I easily found the courtroom or office I needed.	100%	7	88%	8	90%	20	98%	51	97%	30	100%	26	95%	20
4. I felt safe in the courthouse.	86%	7	100%	8	95%	20	90%	51	97%	31	96%	25	90%	21
5. Security officers treated me with courtesy and respect	100%	7	100%	8	95%	21	100%	50	100%	30	95%	19	100%	20
6. The forms I needed were easy to understand.	100%	7	100%	6	100%	12	89%	36	100%	21	95%	19	100%	18
7. The court met my needs for disability assistance.	80%	5	100%	2	100%	7	84%	19	100%	11	83%	6	100%	10
8. The court tries to remove language barriers	100%	4	60%	5	100%	12	100%	24	100%	15	100%	14	100%	11
9. The court's web site was useful.	100%	4	100%	2	88%	8	91%	23	92%	13	83%	6	86%	7
10. The court's hours made it easy to do my business.	100%	6	100%	6	93%	14	97%	31	89%	28	92%	24	89%	19
11. I finished my court business in a reasonable time.	83%	6	100%	6	83%	18	90%	39	90%	30	96%	24	95%	20
12. Court staff paid attention to my needs.	100%	6	100%	5	88%	16	93%	44	100%	27	100%	24	100%	21
13. I was treated with courtesy and respect.	100%	7	100%	7	95%	19	94%	48	97%	31	96%	24	100%	20
14. I am satisfied with my experience at the courthouse.	100%	6	100%	7	95%	19	87%	47	97%	31	85%	27	93%	14
15. I understood what happened in my case.	75%	4	100%	4	93%	14	82%	28	92%	25	100%	15	---	---
16. I know what I should do next in my case.	75%	4	100%	4	93%	14	84%	25	96%	26	93%	15	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	75%	4	100%	4	69%	16	94%	33	100%	22	100%	16	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	80%	5	100%	6	69%	16	91%	34	96%	23	93%	15	---	---
19. The hearing was fair.	100%	4	100%	3	75%	16	90%	30	100%	21	92%	13	---	---
20. Both sides at the hearing were treated the same.	80%	5	100%	3	73%	15	88%	32	95%	22	93%	14	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Panguitch														
1. The courthouse was easy to find.	100%	3	100%	3	100%	6	73%	11	100%	10	100%	25	100%	10
2. Parking was easy.	100%	3	100%	3	100%	6	100%	11	89%	9	96%	25	90%	10
3. I easily found the courtroom or office I needed.	100%	3	100%	3	100%	5	92%	12	90%	10	100%	24	100%	10
4. I felt safe in the courthouse.	100%	3	100%	3	100%	6	92%	13	100%	10	100%	25	100%	10
5. Security officers treated me with courtesy and respect	100%	3	100%	3	100%	6	100%	13	100%	8	100%	11	100%	9
6. The forms I needed were easy to understand.	100%	2		0	100%	5	100%	7	100%	7	100%	14	100%	6
7. The court met my needs for disability assistance.	100%	2		0	100%	1	100%	2	75%	4	100%	6	100%	5
8. The court tries to remove language barriers	100%	2	100%	1	100%	2	100%	5	100%	3	100%	8	100%	5
9. The court's web site was useful.	100%	1	50%	2	100%	4	83%	6	50%	2	80%	5	100%	5
10. The court's hours made it easy to do my business.	100%	3	100%	3	100%	6	90%	10	75%	12	95%	20	100%	9
11. I finished my court business in a reasonable time.	100%	3	100%	3	100%	6	94%	17	89%	9	89%	18	100%	10
12. Court staff paid attention to my needs.	100%	3	100%	2	83%	6	94%	18	100%	10	100%	18	100%	8
13. I was treated with courtesy and respect.	100%	3	100%	3	80%	5	94%	17	100%	10	100%	24	100%	9
14. I am satisfied with my experience at the courthouse.	67%	3	100%	3	83%	6	94%	17	80%	10	96%	25	89%	9
15. I understood what happened in my case.	100%	3	100%	2	80%	5	100%	18	100%	7	100%	10	---	---
16. I know what I should do next in my case.	100%	3	100%	2	100%	5	94%	18	100%	7	100%	11	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	2	80%	5	100%	17	75%	8	89%	9	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	67%	3	100%	2	100%	5	100%	17	100%	8	88%	8	---	---
19. The hearing was fair.	100%	1	100%	2	83%	6	100%	17	71%	7	75%	8	---	---
20. Both sides at the hearing were treated the same.	100%	1	100%	2	83%	6	100%	16	86%	7	90%	10	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District														
Richfield														
1. The courthouse was easy to find.	100%	4	91%	11	100%	7	92%	24	100%	37	100%	27	100%	14
2. Parking was easy.	100%	4	100%	11	86%	7	96%	23	97%	37	96%	27	93%	14
3. I easily found the courtroom or office I needed.	100%	4	100%	11	100%	7	96%	24	100%	37	92%	26	100%	14
4. I felt safe in the courthouse.	100%	4	100%	11	100%	7	96%	24	95%	37	96%	27	100%	14
5. Security officers treated me with courtesy and respect	100%	4	100%	11	100%	7	96%	24	100%	37	93%	27	100%	14
6. The forms I needed were easy to understand.	100%	4	86%	7	100%	4	90%	20	100%	24	91%	23	100%	9
7. The court met my needs for disability assistance.	100%	4	100%	4	100%	2	89%	9	100%	16	100%	16	67%	3
8. The court tries to remove language barriers	100%	4	100%	7	100%	5	100%	14	100%	17	89%	18	100%	5
9. The court's web site was useful.	100%	4	67%	6	100%	5	100%	14	94%	16	89%	18	100%	8
10. The court's hours made it easy to do my business.	100%	4	91%	11	100%	6	92%	12	100%	34	96%	25	100%	13
11. I finished my court business in a reasonable time.	100%	4	90%	10	100%	7	92%	24	88%	34	81%	27	92%	13
12. Court staff paid attention to my needs.	100%	4	100%	9	100%	6	96%	24	100%	33	88%	24	100%	12
13. I was treated with courtesy and respect.	100%	4	100%	11	100%	7	100%	24	100%	36	92%	26	100%	13
14. I am satisfied with my experience at the courthouse.	100%	4	91%	11	100%	6	92%	24	100%	34	93%	27	93%	14
15. I understood what happened in my case.	100%	3	86%	7	100%	5	93%	14	96%	25	91%	23	---	---
16. I know what I should do next in my case.	100%	3	100%	7	100%	5	93%	15	96%	24	86%	21	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	100%	9	100%	5	94%	16	96%	24	90%	21	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	4	75%	8	100%	5	87%	15	96%	26	86%	21	---	---
19. The hearing was fair.	75%	4	67%	9	100%	5	88%	16	96%	26	95%	20	---	---
20. Both sides at the hearing were treated the same.	75%	4	67%	9	100%	5	87%	15	96%	24	83%	18	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District														
Castle Dale														
1. The courthouse was easy to find.	100%	9	75%	4	100%	22	100%	17	97%	33	97%	39	87%	15
2. Parking was easy.	100%	9	100%	4	100%	23	100%	17	100%	33	95%	39	100%	16
3. I easily found the courtroom or office I needed.	89%	9	100%	3	100%	24	100%	17	97%	32	100%	39	100%	16
4. I felt safe in the courthouse.	100%	9	100%	4	96%	24	100%	17	97%	33	97%	39	100%	16
5. Security officers treated me with courtesy and respect	100%	9	100%	4	94%	17	100%	16	96%	28	94%	35	100%	16
6. The forms I needed were easy to understand.	83%	6	100%	2	94%	16	100%	11	90%	21	97%	32	100%	9
7. The court met my needs for disability assistance.	100%	5	100%	2	67%	9	80%	5	100%	12	94%	18	100%	7
8. The court tries to remove language barriers	100%	5	100%	3	94%	17	100%	5	100%	16	100%	20	100%	5
9. The court's web site was useful.	100%	6	100%	2	77%	13	100%	3	100%	12	94%	16	100%	8
10. The court's hours made it easy to do my business.	100%	9	100%	2	91%	23	100%	9	90%	29	89%	36	100%	15
11. I finished my court business in a reasonable time.	100%	9	100%	2	90%	20	93%	14	88%	32	87%	38	100%	16
12. Court staff paid attention to my needs.	100%	8	100%	2	91%	22	94%	16	97%	30	97%	36	100%	16
13. I was treated with courtesy and respect.	100%	9	100%	3	95%	22	100%	16	100%	31	100%	39	100%	16
14. I am satisfied with my experience at the courthouse.	100%	9	100%	3	90%	21	100%	15	91%	33	92%	39	100%	16
15. I understood what happened in my case.	88%	8	100%	2	68%	19	100%	13	100%	22	97%	33	---	---
16. I know what I should do next in my case.	78%	9	100%	1	70%	20	100%	13	100%	22	97%	35	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	8	100%	1	65%	20	100%	13	96%	26	94%	31	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	89%	9	100%	1	68%	19	100%	12	92%	25	100%	31	---	---
19. The hearing was fair.	89%	9	100%	1	71%	21	100%	13	92%	24	97%	30	---	---
20. Both sides at the hearing were treated the same.	89%	9	100%	1	67%	18	100%	11	92%	24	100%	28	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District														
Moab														
1. The courthouse was easy to find.	89%	9	100%	12	100%	30	97%	30	98%	41	100%	45	100%	33
2. Parking was easy.	89%	9	100%	11	93%	30	80%	30	95%	78	84%	43	85%	33
3. I easily found the courtroom or office I needed.	89%	9	100%	12	100%	30	93%	30	95%	41	98%	45	96%	25
4. I felt safe in the courthouse.	88%	8	92%	12	87%	30	90%	30	98%	41	98%	46	97%	33
5. Security officers treated me with courtesy and respect	78%	9	100%	11	100%	28	93%	30	97%	38	100%	40	100%	22
6. The forms I needed were easy to understand.	88%	8	100%	9	96%	25	88%	25	93%	29	86%	36	96%	28
7. The court met my needs for disability assistance.	100%	6	100%	5	95%	20	80%	10	94%	17	90%	21	91%	11
8. The court tries to remove language barriers	71%	7	100%	8	100%	19	95%	21	97%	30	88%	25	89%	18
9. The court's web site was useful.	100%	6	100%	5	88%	17	89%	19	94%	17	88%	17	63%	8
10. The court's hours made it easy to do my business.	88%	8	91%	11	97%	29	79%	19	90%	41	89%	45	82%	28
11. I finished my court business in a reasonable time.	100%	8	92%	12	87%	31	90%	29	95%	39	84%	45	91%	32
12. Court staff paid attention to my needs.	88%	8	100%	12	86%	29	89%	27	95%	39	93%	43	94%	32
13. I was treated with courtesy and respect.	89%	9	100%	12	97%	31	90%	29	98%	43	96%	45	94%	32
14. I am satisfied with my experience at the courthouse.	89%	9	100%	12	87%	30	89%	28	95%	40	89%	45	90%	31
15. I understood what happened in my case.	88%	8	100%	9	89%	28	90%	21	97%	33	89%	37	---	---
16. I know what I should do next in my case.	75%	8	100%	9	89%	28	94%	18	100%	33	97%	37	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	8	100%	6	85%	27	91%	22	97%	36	86%	37	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	88%	8	100%	9	86%	28	91%	23	92%	36	89%	37	---	---
19. The hearing was fair.	88%	8	100%	9	85%	27	95%	22	91%	33	80%	35	---	---
20. Both sides at the hearing were treated the same.	88%	8	100%	5	85%	26	86%	22	94%	33	80%	35	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District														
Monticello														
1. The courthouse was easy to find.	75%	8	100%	15	100%	28	100%	29	100%	28	100%	10	100%	6
2. Parking was easy.	75%	8	77%	13	85%	27	89%	28	70%	27	78%	9	80%	5
3. I easily found the courtroom or office I needed.	100%	8	100%	15	100%	27	97%	29	100%	28	100%	10	100%	6
4. I felt safe in the courthouse.	100%	8	87%	15	100%	27	93%	29	96%	28	100%	10	100%	6
5. Security officers treated me with courtesy and respect	75%	8	85%	13	100%	27	96%	28	100%	26	100%	7	100%	5
6. The forms I needed were easy to understand.	83%	6	100%	9	100%	20	82%	17	89%	18	100%	6	100%	3
7. The court met my needs for disability assistance.	100%	3	100%	7	100%	16	100%	10	83%	6	60%	5	100%	1
8. The court tries to remove language barriers	60%	5	100%	10	93%	14	89%	18	93%	14	100%	6	100%	2
9. The court's web site was useful.	88%	8	67%	9	94%	17	78%	18	91%	11	67%	3	---	---
10. The court's hours made it easy to do my business.	75%	8	85%	13	100%	24	88%	17	96%	24	89%	9	100%	4
11. I finished my court business in a reasonable time.	86%	7	85%	13	96%	26	89%	27	96%	25	100%	9	100%	6
12. Court staff paid attention to my needs.	71%	7	77%	13	87%	23	89%	27	96%	23	88%	8	100%	5
13. I was treated with courtesy and respect.	75%	8	77%	13	92%	24	83%	29	86%	29	100%	9	100%	6
14. I am satisfied with my experience at the courthouse.	71%	7	85%	13	92%	24	86%	28	93%	27	100%	9	100%	6
15. I understood what happened in my case.	100%	5	92%	13	100%	19	95%	21	81%	21	100%	6	---	---
16. I know what I should do next in my case.	100%	4	92%	13	100%	17	85%	20	77%	22	100%	6	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	67%	6	92%	12	100%	22	82%	22	74%	19	100%	5	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	83%	6	92%	12	95%	22	82%	22	80%	20	83%	6	---	---
19. The hearing was fair.	80%	5	89%	9	92%	24	87%	23	78%	18	67%	3	---	---
20. Both sides at the hearing were treated the same.	50%	6	91%	11	95%	21	74%	23	67%	18	50%	2	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District														
Price														
1. The courthouse was easy to find.	96%	25	100%	13	100%	20	100%	35	97%	78	100%	51	95%	39
2. Parking was easy.	68%	25	100%	13	100%	20	97%	35	95%	78	96%	50	92%	39
3. I easily found the courtroom or office I needed.	96%	23	92%	13	100%	20	100%	35	99%	76	98%	51	95%	38
4. I felt safe in the courthouse.	100%	24	100%	13	95%	21	97%	35	97%	79	94%	51	95%	39
5. Security officers treated me with courtesy and respect	100%	24	92%	13	95%	20	94%	34	99%	77	96%	51	97%	39
6. The forms I needed were easy to understand.	100%	14	91%	11	94%	18	91%	23	95%	58	100%	41	93%	28
7. The court met my needs for disability assistance.	100%	7	100%	5	100%	11	73%	11	88%	43	93%	29	91%	11
8. The court tries to remove language barriers	92%	12	100%	5	100%	12	92%	24	100%	47	100%	35	100%	21
9. The court's web site was useful.	100%	10	100%	5	82%	11	89%	18	91%	33	100%	26	100%	18
10. The court's hours made it easy to do my business.	100%	23	92%	13	84%	19	83%	18	94%	72	100%	46	92%	37
11. I finished my court business in a reasonable time.	100%	24	92%	13	90%	20	87%	31	96%	72	98%	49	84%	37
12. Court staff paid attention to my needs.	100%	23	92%	13	95%	20	90%	30	96%	74	98%	47	94%	35
13. I was treated with courtesy and respect.	100%	24	100%	10	95%	21	94%	33	96%	79	98%	50	100%	39
14. I am satisfied with my experience at the courthouse.	100%	24	92%	13	95%	20	94%	34	97%	78	100%	50	89%	38
15. I understood what happened in my case.	100%	19	100%	10	94%	17	91%	23	97%	63	100%	36	---	---
16. I know what I should do next in my case.	100%	19	100%	9	94%	18	91%	22	100%	63	100%	35	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	19	100%	11	87%	15	92%	25	95%	62	100%	35	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	20	91%	11	81%	16	96%	24	98%	65	100%	35	---	---
19. The hearing was fair.	100%	19	100%	11	93%	14	92%	26	97%	59	97%	34	---	---
20. Both sides at the hearing were treated the same.	94%	18	100%	9	92%	13	88%	26	95%	58	94%	32	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District														
Duchesne														
1. The courthouse was easy to find.	91%	22	86%	22	96%	26	73%	22	100%	19	96%	25	93%	15
2. Parking was easy.	100%	22	64%	22	100%	26	100%	21	100%	20	100%	25	100%	15
3. I easily found the courtroom or office I needed.	100%	23	95%	21	100%	26	95%	22	100%	20	100%	25	93%	15
4. I felt safe in the courthouse.	100%	23	95%	21	92%	26	95%	22	95%	20	96%	24	92%	12
5. Security officers treated me with courtesy and respect	96%	23	95%	20	96%	26	100%	21	94%	18	100%	19	100%	11
6. The forms I needed were easy to understand.	94%	16	86%	14	96%	24	86%	14	100%	19	94%	18	100%	11
7. The court met my needs for disability assistance.	100%	11	86%	7	92%	13	100%	9	100%	13	91%	11	100%	2
8. The court tries to remove language barriers	100%	12	86%	7	94%	17	92%	12	100%	12	100%	15	80%	5
9. The court's web site was useful.	92%	12	86%	7	94%	17	91%	11	100%	9	85%	13	75%	4
10. The court's hours made it easy to do my business.	95%	21	90%	20	92%	24	91%	11	100%	19	96%	24	67%	12
11. I finished my court business in a reasonable time.	95%	21	91%	22	92%	25	79%	19	95%	19	96%	23	82%	11
12. Court staff paid attention to my needs.	95%	19	100%	22	96%	25	95%	21	100%	18	96%	23	85%	13
13. I was treated with courtesy and respect.	100%	22	95%	22	96%	26	95%	22	95%	20	96%	25	85%	13
14. I am satisfied with my experience at the courthouse.	95%	22	100%	21	100%	26	77%	22	95%	20	96%	24	75%	12
15. I understood what happened in my case.	93%	14	94%	17	94%	18	80%	15	89%	19	95%	20	---	---
16. I know what I should do next in my case.	93%	14	94%	17	100%	17	79%	14	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	81%	16	94%	16	93%	14	87%	15	100%	18	95%	21	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	15	88%	16	100%	15	83%	12	94%	17	95%	22	---	---
19. The hearing was fair.	88%	16	87%	15	94%	16	77%	13	94%	16	99%	84	---	---
20. Both sides at the hearing were treated the same.	87%	15	85%	13	94%	16	85%	13	93%	15	89%	18	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District														
Manila														
1. The courthouse was easy to find.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	100%	9
2. Parking was easy.	100%	1	100%	4	100%	7	90%	10	86%	7	100%	7	---	---
3. I easily found the courtroom or office I needed.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	6	---	---
4. I felt safe in the courthouse.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	---	---
5. Security officers treated me with courtesy and respect	100%	1	100%	4	100%	7	100%	9	100%	7	100%	7	---	---
6. The forms I needed were easy to understand.	100%	1	100%	3	100%	3	100%	5	100%	5	100%	4	---	---
7. The court met my needs for disability assistance.	100%	1	100%	3	100%	2	100%	3	100%	5	100%	5	---	---
8. The court tries to remove language barriers	100%	1	100%	3	100%	4	100%	3	100%	3	100%	4	---	---
9. The court's web site was useful.	100%	1	100%	3	100%	2	100%	3	100%	2	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	1	100%	3	100%	6	100%	3	100%	7	71%	7	---	---
11. I finished my court business in a reasonable time.	100%	1	100%	4	100%	7	71%	7	100%	6	71%	7	---	---
12. Court staff paid attention to my needs.	100%	1	100%	4	100%	7	100%	8	100%	6	83%	6	---	---
13. I was treated with courtesy and respect.	100%	1	100%	4	100%	7	100%	7	100%	7	86%	7	---	---
14. I am satisfied with my experience at the courthouse.	100%	1	100%	4	100%	7	100%	5	100%	6	71%	7	---	---
15. I understood what happened in my case.	100%	1	100%	3	100%	4	80%	5	100%	5	80%	5	---	---
16. I know what I should do next in my case.	100%	1	100%	3	100%	4	75%	4	100%	5	75%	4	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	67%	3	100%	5	100%	3	100%	4	100%	7	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	100%	3	100%	5	50%	4	100%	4	100%	7	---	---
19. The hearing was fair.	100%	1	67%	3	100%	5	67%	3	100%	4	86%	7	---	---
20. Both sides at the hearing were treated the same.	100%	1	67%	3	100%	5	100%	1	100%	3	83%	6	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District														
Roosevelt														
1. The courthouse was easy to find.	82%	11	100%	23	100%	13	100%	22	98%	50	95%	22	96%	27
2. Parking was easy.	89%	9	100%	22	100%	11	91%	23	94%	50	100%	21	89%	27
3. I easily found the courtroom or office I needed.	73%	11	100%	23	100%	13	100%	23	100%	50	95%	22	100%	27
4. I felt safe in the courthouse.	73%	11	100%	23	100%	12	96%	23	98%	50	91%	22	96%	27
5. Security officers treated me with courtesy and respect	100%	11	91%	23	100%	13	87%	23	98%	48	91%	22	96%	27
6. The forms I needed were easy to understand.	70%	10	100%	14	89%	9	80%	15	98%	43	94%	16	89%	19
7. The court met my needs for disability assistance.	100%	1	75%	8	100%	5	90%	10	95%	38	82%	11	89%	9
8. The court tries to remove language barriers	63%	8	43%	14	100%	11	83%	18	92%	38	87%	15	79%	14
9. The court's web site was useful.	100%	3	82%	11	86%	7	94%	16	89%	35	93%	14	100%	9
10. The court's hours made it easy to do my business.	82%	11	95%	21	83%	12	70%	10	91%	46	91%	22	79%	24
11. I finished my court business in a reasonable time.	90%	10	87%	23	45%	11	81%	21	84%	45	73%	22	85%	26
12. Court staff paid attention to my needs.	90%	10	100%	22	85%	13	86%	22	90%	48	86%	22	84%	25
13. I was treated with courtesy and respect.	100%	11	100%	23	92%	12	91%	22	89%	46	82%	22	96%	26
14. I am satisfied with my experience at the courthouse.	100%	10	96%	23	85%	13	86%	22	91%	47	77%	22	85%	26
15. I understood what happened in my case.	86%	7	80%	15	91%	11	93%	15	93%	45	89%	19	---	---
16. I know what I should do next in my case.	100%	7	86%	14	100%	10	100%	13	98%	42	84%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	15	100%	10	94%	16	95%	39	95%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	87%	15	91%	11	87%	15	90%	40	89%	19	---	---
19. The hearing was fair.	100%	7	100%	14	100%	9	79%	14	90%	40	80%	20	---	---
20. Both sides at the hearing were treated the same.	100%	7	92%	12	100%	10	86%	14	93%	40	90%	20	---	---

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District														
Vernal														
1. The courthouse was easy to find.	100%	6	100%	18	91%	23	93%	44	100%	82	88%	32	100%	26
2. Parking was easy.	100%	6	100%	18	100%	23	91%	44	100%	81	91%	32	100%	26
3. I easily found the courtroom or office I needed.	100%	6	100%	18	100%	24	100%	43	100%	82	100%	31	100%	26
4. I felt safe in the courthouse.	100%	6	94%	18	100%	23	95%	44	100%	79	100%	31	100%	26
5. Security officers treated me with courtesy and respect	100%	6	94%	18	100%	24	98%	42	96%	82	100%	32	100%	25
6. The forms I needed were easy to understand.	100%	3	93%	15	100%	18	96%	26	95%	59	87%	15	93%	15
7. The court met my needs for disability assistance.	100%	3	89%	9	100%	15	88%	16	96%	49	92%	12	100%	3
8. The court tries to remove language barriers	100%	3	93%	15	100%	17	100%	24	100%	44	100%	18	100%	9
9. The court's web site was useful.	100%	3	92%	12	94%	18	86%	22	88%	34	100%	17	75%	4
10. The court's hours made it easy to do my business.	100%	5	94%	18	100%	21	88%	25	92%	73	100%	31	96%	24
11. I finished my court business in a reasonable time.	100%	6	94%	18	91%	22	75%	40	80%	75	90%	30	92%	26
12. Court staff paid attention to my needs.	100%	6	94%	18	100%	19	95%	39	93%	71	93%	30	100%	25
13. I was treated with courtesy and respect.	100%	6	94%	18	100%	21	95%	42	97%	78	94%	31	100%	26
14. I am satisfied with my experience at the courthouse.	83%	6	94%	18	86%	22	85%	40	96%	78	94%	31	100%	26
15. I understood what happened in my case.	100%	5	93%	15	93%	14	97%	32	94%	64	88%	25	---	---
16. I know what I should do next in my case.	100%	4	93%	14	88%	16	89%	35	92%	65	93%	27	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	93%	15	100%	17	93%	28	94%	70	97%	30	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	100%	15	88%	17	85%	27	92%	129	86%	29	---	---
19. The hearing was fair.	100%	5	85%	13	81%	16	81%	27	95%	60	88%	25	---	---
20. Both sides at the hearing were treated the same.	100%	4	87%	15	84%	19	85%	27	92%	63	93%	27	---	---