

## Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
<b>8th District</b>														
<b>Duchesne</b>														
1. The courthouse was easy to find.	91%	22	86%	22	96%	26	73%	22	100%	19	96%	25	93%	15
2. Parking was easy.	100%	22	64%	22	100%	26	100%	21	100%	20	100%	25	100%	15
3. I easily found the courtroom or office I needed.	100%	23	95%	21	100%	26	95%	22	100%	20	100%	25	93%	15
4. I felt safe in the courthouse.	100%	23	95%	21	92%	26	95%	22	95%	20	96%	24	92%	12
5. Security officers treated me with courtesy and respect	96%	23	95%	20	96%	26	100%	21	94%	18	100%	19	100%	11
6. The forms I needed were easy to understand.	94%	16	86%	14	96%	24	86%	14	100%	19	94%	18	100%	11
7. The court met my needs for disability assistance.	100%	11	86%	7	92%	13	100%	9	100%	13	91%	11	100%	2
8. The court tries to remove language barriers	100%	12	86%	7	94%	17	92%	12	100%	12	100%	15	80%	5
9. The court's web site was useful.	92%	12	86%	7	94%	17	91%	11	100%	9	85%	13	75%	4
10. The court's hours made it easy to do my business.	95%	21	90%	20	92%	24	91%	11	100%	19	96%	24	67%	12
11. I finished my court business in a reasonable time.	95%	21	91%	22	92%	25	79%	19	95%	19	96%	23	82%	11
12. Court staff paid attention to my needs.	95%	19	100%	22	96%	25	95%	21	100%	18	96%	23	85%	13
13. I was treated with courtesy and respect.	100%	22	95%	22	96%	26	95%	22	95%	20	96%	25	85%	13
14. I am satisfied with my experience at the courthouse.	95%	22	100%	21	100%	26	77%	22	95%	20	96%	24	75%	12
15. I understood what happened in my case.	93%	14	94%	17	94%	18	80%	15	89%	19	95%	20	---	---
16. I know what I should do next in my case.	93%	14	94%	17	100%	17	79%	14	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	81%	16	94%	16	93%	14	87%	15	100%	18	95%	21	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	93%	15	88%	16	100%	15	83%	12	94%	17	95%	22	---	---
19. The hearing was fair.	88%	16	87%	15	94%	16	77%	13	94%	16	99%	84	---	---
20. Both sides at the hearing were treated the same.	87%	15	85%	13	94%	16	85%	13	93%	15	89%	18	---	---

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<b>8th District</b>														
<b>Manila</b>														
1. The courthouse was easy to find.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	100%	9
2. Parking was easy.	100%	1	100%	4	100%	7	90%	10	86%	7	100%	7	---	---
3. I easily found the courtroom or office I needed.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	6	---	---
4. I felt safe in the courthouse.	100%	1	100%	4	100%	7	100%	10	100%	7	100%	7	---	---
5. Security officers treated me with courtesy and respect	100%	1	100%	4	100%	7	100%	9	100%	7	100%	7	---	---
6. The forms I needed were easy to understand.	100%	1	100%	3	100%	3	100%	5	100%	5	100%	4	---	---
7. The court met my needs for disability assistance.	100%	1	100%	3	100%	2	100%	3	100%	5	100%	5	---	---
8. The court tries to remove language barriers	100%	1	100%	3	100%	4	100%	3	100%	3	100%	4	---	---
9. The court's web site was useful.	100%	1	100%	3	100%	2	100%	3	100%	2	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	1	100%	3	100%	6	100%	3	100%	7	71%	7	---	---
11. I finished my court business in a reasonable time.	100%	1	100%	4	100%	7	71%	7	100%	6	71%	7	---	---
12. Court staff paid attention to my needs.	100%	1	100%	4	100%	7	100%	8	100%	6	83%	6	---	---
13. I was treated with courtesy and respect.	100%	1	100%	4	100%	7	100%	7	100%	7	86%	7	---	---
14. I am satisfied with my experience at the courthouse.	100%	1	100%	4	100%	7	100%	5	100%	6	71%	7	---	---
15. I understood what happened in my case.	100%	1	100%	3	100%	4	80%	5	100%	5	80%	5	---	---
16. I know what I should do next in my case.	100%	1	100%	3	100%	4	75%	4	100%	5	75%	4	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	67%	3	100%	5	100%	3	100%	4	100%	7	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	100%	3	100%	5	50%	4	100%	4	100%	7	---	---
19. The hearing was fair.	100%	1	67%	3	100%	5	67%	3	100%	4	86%	7	---	---
20. Both sides at the hearing were treated the same.	100%	1	67%	3	100%	5	100%	1	100%	3	83%	6	---	---

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<b>8th District</b>														
<b>Roosevelt</b>														
1. The courthouse was easy to find.	82%	11	100%	23	100%	13	100%	22	98%	50	95%	22	96%	27
2. Parking was easy.	89%	9	100%	22	100%	11	91%	23	94%	50	100%	21	89%	27
3. I easily found the courtroom or office I needed.	73%	11	100%	23	100%	13	100%	23	100%	50	95%	22	100%	27
4. I felt safe in the courthouse.	73%	11	100%	23	100%	12	96%	23	98%	50	91%	22	96%	27
5. Security officers treated me with courtesy and respect	100%	11	91%	23	100%	13	87%	23	98%	48	91%	22	96%	27
6. The forms I needed were easy to understand.	70%	10	100%	14	89%	9	80%	15	98%	43	94%	16	89%	19
7. The court met my needs for disability assistance.	100%	1	75%	8	100%	5	90%	10	95%	38	82%	11	89%	9
8. The court tries to remove language barriers	63%	8	43%	14	100%	11	83%	18	92%	38	87%	15	79%	14
9. The court's web site was useful.	100%	3	82%	11	86%	7	94%	16	89%	35	93%	14	100%	9
10. The court's hours made it easy to do my business.	82%	11	95%	21	83%	12	70%	10	91%	46	91%	22	79%	24
11. I finished my court business in a reasonable time.	90%	10	87%	23	45%	11	81%	21	84%	45	73%	22	85%	26
12. Court staff paid attention to my needs.	90%	10	100%	22	85%	13	86%	22	90%	48	86%	22	84%	25
13. I was treated with courtesy and respect.	100%	11	100%	23	92%	12	91%	22	89%	46	82%	22	96%	26
14. I am satisfied with my experience at the courthouse.	100%	10	96%	23	85%	13	86%	22	91%	47	77%	22	85%	26
15. I understood what happened in my case.	86%	7	80%	15	91%	11	93%	15	93%	45	89%	19	---	---
16. I know what I should do next in my case.	100%	7	86%	14	100%	10	100%	13	98%	42	84%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	15	100%	10	94%	16	95%	39	95%	20	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	87%	15	91%	11	87%	15	90%	40	89%	19	---	---
19. The hearing was fair.	100%	7	100%	14	100%	9	79%	14	90%	40	80%	20	---	---
20. Both sides at the hearing were treated the same.	100%	7	92%	12	100%	10	86%	14	93%	40	90%	20	---	---

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<b>8th District</b>														
<b>Vernal</b>														
1. The courthouse was easy to find.	100%	6	100%	18	91%	23	93%	44	100%	82	88%	32	100%	26
2. Parking was easy.	100%	6	100%	18	100%	23	91%	44	100%	81	91%	32	100%	26
3. I easily found the courtroom or office I needed.	100%	6	100%	18	100%	24	100%	43	100%	82	100%	31	100%	26
4. I felt safe in the courthouse.	100%	6	94%	18	100%	23	95%	44	100%	79	100%	31	100%	26
5. Security officers treated me with courtesy and respect	100%	6	94%	18	100%	24	98%	42	96%	82	100%	32	100%	25
6. The forms I needed were easy to understand.	100%	3	93%	15	100%	18	96%	26	95%	59	87%	15	93%	15
7. The court met my needs for disability assistance.	100%	3	89%	9	100%	15	88%	16	96%	49	92%	12	100%	3
8. The court tries to remove language barriers	100%	3	93%	15	100%	17	100%	24	100%	44	100%	18	100%	9
9. The court's web site was useful.	100%	3	92%	12	94%	18	86%	22	88%	34	100%	17	75%	4
10. The court's hours made it easy to do my business.	100%	5	94%	18	100%	21	88%	25	92%	73	100%	31	96%	24
11. I finished my court business in a reasonable time.	100%	6	94%	18	91%	22	75%	40	80%	75	90%	30	92%	26
12. Court staff paid attention to my needs.	100%	6	94%	18	100%	19	95%	39	93%	71	93%	30	100%	25
13. I was treated with courtesy and respect.	100%	6	94%	18	100%	21	95%	42	97%	78	94%	31	100%	26
14. I am satisfied with my experience at the courthouse.	83%	6	94%	18	86%	22	85%	40	96%	78	94%	31	100%	26
15. I understood what happened in my case.	100%	5	93%	15	93%	14	97%	32	94%	64	88%	25	---	---
16. I know what I should do next in my case.	100%	4	93%	14	88%	16	89%	35	92%	65	93%	27	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	93%	15	100%	17	93%	28	94%	70	97%	30	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	5	100%	15	88%	17	85%	27	92%	129	86%	29	---	---
19. The hearing was fair.	100%	5	85%	13	81%	16	81%	27	95%	60	88%	25	---	---
20. Both sides at the hearing were treated the same.	100%	4	87%	15	84%	19	85%	27	92%	63	93%	27	---	---