

Access and Fairness Survey: FY2006 - FY2017

| | 2017 | | 2015 | | 2013 | | 2011 | | 2008 | | 2007 | | 2006 | |
|--|------------------------------|--------|------------------------------|--------|------------------------------|--------|------------------------------|--------|------------------------------|--------|------------------------------|--------|------------------------------|--------|
| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Junction | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 2 | | | 100% | 5 | 100% | 2 | 100% | 8 | 100% | 11 | 100% | 2 |
| 2. Parking was easy. | 100% | 2 | | | 100% | 5 | 100% | 2 | 100% | 8 | 100% | 9 | 100% | 2 |
| 3. I easily found the courtroom or office I needed. | 100% | 2 | | | 100% | 5 | 100% | 2 | 100% | 8 | 100% | 11 | 100% | 2 |
| 4. I felt safe in the courthouse. | 100% | 2 | | | 60% | 5 | 100% | 2 | 100% | 7 | 100% | 11 | 100% | 2 |
| 5. Security officers treated me with courtesy and respect | 100% | 2 | | | 50% | 4 | 100% | 2 | 100% | 8 | 100% | 5 | 100% | 2 |
| 6. The forms I needed were easy to understand. | 100% | 2 | | | 100% | 2 | 100% | 2 | 100% | 7 | 89% | 9 | 100% | 2 |
| 7. The court met my needs for disability assistance. | 100% | 2 | | | 100% | 1 | 100% | 1 | 100% | 3 | 100% | 5 | 100% | 2 |
| 8. The court tries to remove language barriers | 100% | 2 | | | 100% | 1 | 100% | 2 | 100% | 3 | 100% | 3 | 100% | 1 |
| 9. The court's web site was useful. | 100% | 2 | | | 100% | 1 | 100% | 1 | 67% | 3 | 67% | 3 | 100% | 1 |
| 10. The court's hours made it easy to do my business. | 100% | 2 | | | 100% | 5 | 100% | 1 | 100% | 6 | 100% | 9 | 100% | 1 |
| 11. I finished my court business in a reasonable time. | 100% | 2 | | | 75% | 4 | 50% | 2 | 80% | 5 | 89% | 9 | 100% | 2 |
| 12. Court staff paid attention to my needs. | 100% | 2 | | | 100% | 4 | 100% | 2 | 100% | 8 | 89% | 9 | 100% | 2 |
| 13. I was treated with courtesy and respect. | 100% | 2 | | | 100% | 5 | 50% | 2 | 100% | 7 | 100% | 11 | 100% | 2 |
| 14. I am satisfied with my experience at the courthouse. | 100% | 2 | | | 100% | 4 | 50% | 2 | 100% | 8 | 91% | 11 | 100% | 2 |
| 15. I understood what happened in my case. | 100% | 2 | | | 100% | 4 | 100% | 2 | 100% | 6 | 100% | 1 | --- | --- |
| 16. I know what I should do next in my case. | 100% | 2 | | | 100% | 3 | 100% | 2 | 100% | 6 | 100% | 3 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 100% | 2 | | | 100% | 4 | 50% | 2 | 100% | 6 | --- | --- | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 100% | 2 | | | 100% | 4 | 50% | 2 | 100% | 6 | --- | --- | --- | --- |
| 19. The hearing was fair. | 100% | 2 | | | 100% | 4 | 50% | 2 | 100% | 4 | --- | --- | --- | --- |
| 20. Both sides at the hearing were treated the same. | 100% | 2 | | | 100% | 5 | 50% | 2 | 100% | 6 | --- | --- | --- | --- |

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| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Kanab | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 9 | 100% | 9 | 100% | 11 | 96% | 23 | 100% | 22 | 89% | 18 | 100% | 2 |
| 2. Parking was easy. | 67% | 9 | 89% | 9 | 100% | 11 | 96% | 23 | 100% | 21 | 94% | 18 | 100% | 2 |
| 3. I easily found the courtroom or office I needed. | 100% | 8 | 100% | 9 | 100% | 11 | 91% | 23 | 100% | 21 | 94% | 17 | 100% | 2 |
| 4. I felt safe in the courthouse. | 100% | 9 | 100% | 10 | 100% | 11 | 91% | 23 | 100% | 22 | 100% | 17 | 100% | 2 |
| 5. Security officers treated me with courtesy and respect | 100% | 9 | 100% | 10 | 100% | 11 | 100% | 23 | 100% | 22 | 100% | 15 | 100% | 2 |
| 6. The forms I needed were easy to understand. | 100% | 7 | 100% | 7 | 100% | 10 | 100% | 16 | 95% | 20 | 88% | 8 | 100% | 2 |
| 7. The court met my needs for disability assistance. | 100% | 8 | 100% | 4 | 100% | 8 | 100% | 12 | 100% | 13 | 100% | 5 | 100% | 1 |
| 8. The court tries to remove language barriers | 100% | 9 | 100% | 7 | 100% | 4 | 100% | 19 | 100% | 16 | 100% | 5 | 100% | 1 |
| 9. The court's web site was useful. | 100% | 7 | 100% | 5 | 100% | 5 | 91% | 11 | 100% | 10 | 100% | 5 | 100% | 1 |
| 10. The court's hours made it easy to do my business. | 100% | 9 | 100% | 6 | 100% | 11 | 100% | 10 | 95% | 21 | 92% | 12 | 100% | 2 |
| 11. I finished my court business in a reasonable time. | 100% | 8 | 88% | 8 | 100% | 11 | 90% | 20 | 100% | 22 | 93% | 14 | 100% | 2 |
| 12. Court staff paid attention to my needs. | 100% | 8 | 100% | 8 | 100% | 11 | 94% | 18 | 100% | 20 | 92% | 13 | 100% | 2 |
| 13. I was treated with courtesy and respect. | 100% | 9 | 88% | 8 | 100% | 11 | 100% | 22 | 100% | 21 | 100% | 18 | 100% | 2 |
| 14. I am satisfied with my experience at the courthouse. | 100% | 9 | 88% | 8 | 89% | 9 | 95% | 21 | 100% | 21 | 89% | 19 | 100% | 2 |
| 15. I understood what happened in my case. | 100% | 6 | 89% | 9 | 100% | 9 | 94% | 18 | 100% | 18 | 83% | 6 | --- | --- |
| 16. I know what I should do next in my case. | 100% | 6 | 86% | 7 | 100% | 9 | 94% | 16 | 100% | 17 | 83% | 6 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 100% | 7 | 100% | 5 | 100% | 9 | 100% | 18 | 100% | 20 | 100% | 8 | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 100% | 7 | 100% | 7 | 78% | 9 | 100% | 18 | 95% | 19 | 100% | 7 | --- | --- |
| 19. The hearing was fair. | 100% | 7 | 100% | 7 | 89% | 9 | 94% | 16 | 100% | 19 | 83% | 6 | --- | --- |
| 20. Both sides at the hearing were treated the same. | 100% | 7 | 100% | 8 | 100% | 8 | 100% | 16 | 100% | 17 | 100% | 8 | --- | --- |

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| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Loa | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 3 | 100% | 4 | 100% | 8 | 100% | 4 | 100% | 15 | 100% | 8 | 100% | 9 |
| 2. Parking was easy. | 100% | 3 | 100% | 3 | 88% | 8 | 100% | 4 | 80% | 15 | 88% | 8 | 78% | 9 |
| 3. I easily found the courtroom or office I needed. | 100% | 3 | 100% | 4 | 88% | 8 | 100% | 4 | 93% | 15 | 88% | 8 | 100% | 8 |
| 4. I felt safe in the courthouse. | 100% | 3 | 100% | 4 | 88% | 8 | 100% | 4 | 80% | 15 | 88% | 8 | 100% | 9 |
| 5. Security officers treated me with courtesy and respect | 100% | 3 | 100% | 4 | 88% | 8 | 100% | 4 | 91% | 11 | 100% | 4 | 83% | 6 |
| 6. The forms I needed were easy to understand. | 100% | 3 | 67% | 3 | 86% | 7 | 100% | 2 | 100% | 10 | 100% | 7 | 83% | 6 |
| 7. The court met my needs for disability assistance. | 100% | 3 | 75% | 4 | 100% | 5 | 0% | 0 | 86% | 7 | 100% | 2 | 100% | 30 |
| 8. The court tries to remove language barriers | 100% | 2 | 100% | 4 | 100% | 5 | 100% | 2 | 100% | 8 | 100% | 2 | 100% | 4 |
| 9. The court's web site was useful. | 100% | 3 | 100% | 3 | 100% | 5 | 100% | 1 | 80% | 5 | 75% | 4 | 100% | 3 |
| 10. The court's hours made it easy to do my business. | 100% | 3 | 100% | 4 | 71% | 7 | 0% | 1 | 69% | 13 | 100% | 8 | 89% | 9 |
| 11. I finished my court business in a reasonable time. | 100% | 3 | 100% | 4 | 86% | 7 | 67% | 3 | 100% | 14 | 88% | 8 | 88% | 8 |
| 12. Court staff paid attention to my needs. | 100% | 3 | 100% | 4 | 86% | 7 | 100% | 3 | 100% | 11 | 100% | 8 | 88% | 8 |
| 13. I was treated with courtesy and respect. | 100% | 3 | 100% | 4 | 88% | 8 | 100% | 3 | 87% | 15 | 100% | 8 | 88% | 8 |
| 14. I am satisfied with my experience at the courthouse. | 100% | 3 | 100% | 4 | 88% | 8 | 100% | 3 | 86% | 14 | 88% | 8 | 75% | 8 |
| 15. I understood what happened in my case. | 100% | 3 | 100% | 3 | 100% | 7 | 100% | 1 | 100% | 12 | 100% | 5 | --- | --- |
| 16. I know what I should do next in my case. | 100% | 2 | 100% | 3 | 100% | 7 | 100% | 1 | 100% | 10 | 100% | 5 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 100% | 3 | 100% | 3 | 86% | 7 | 100% | 1 | 82% | 11 | 80% | 5 | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 100% | 3 | 100% | 3 | 100% | 7 | 100% | 1 | 91% | 11 | 80% | 5 | --- | --- |
| 19. The hearing was fair. | 100% | 3 | 100% | 3 | 86% | 7 | 100% | 1 | 91% | 11 | 67% | 3 | --- | --- |
| 20. Both sides at the hearing were treated the same. | 100% | 2 | 100% | 3 | 83% | 6 | 100% | 1 | 80% | 10 | 75% | 4 | --- | --- |

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| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Manti | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 7 | 100% | 8 | 100% | 20 | 100% | 51 | 100% | 31 | 100% | 26 | 95% | 21 |
| 2. Parking was easy. | 100% | 7 | 88% | 8 | 95% | 21 | 94% | 51 | 100% | 30 | 96% | 24 | 67% | 21 |
| 3. I easily found the courtroom or office I needed. | 100% | 7 | 88% | 8 | 90% | 20 | 98% | 51 | 97% | 30 | 100% | 26 | 95% | 20 |
| 4. I felt safe in the courthouse. | 86% | 7 | 100% | 8 | 95% | 20 | 90% | 51 | 97% | 31 | 96% | 25 | 90% | 21 |
| 5. Security officers treated me with courtesy and respect | 100% | 7 | 100% | 8 | 95% | 21 | 100% | 50 | 100% | 30 | 95% | 19 | 100% | 20 |
| 6. The forms I needed were easy to understand. | 100% | 7 | 100% | 6 | 100% | 12 | 89% | 36 | 100% | 21 | 95% | 19 | 100% | 18 |
| 7. The court met my needs for disability assistance. | 80% | 5 | 100% | 2 | 100% | 7 | 84% | 19 | 100% | 11 | 83% | 6 | 100% | 10 |
| 8. The court tries to remove language barriers | 100% | 4 | 60% | 5 | 100% | 12 | 100% | 24 | 100% | 15 | 100% | 14 | 100% | 11 |
| 9. The court's web site was useful. | 100% | 4 | 100% | 2 | 88% | 8 | 91% | 23 | 92% | 13 | 83% | 6 | 86% | 7 |
| 10. The court's hours made it easy to do my business. | 100% | 6 | 100% | 6 | 93% | 14 | 97% | 31 | 89% | 28 | 92% | 24 | 89% | 19 |
| 11. I finished my court business in a reasonable time. | 83% | 6 | 100% | 6 | 83% | 18 | 90% | 39 | 90% | 30 | 96% | 24 | 95% | 20 |
| 12. Court staff paid attention to my needs. | 100% | 6 | 100% | 5 | 88% | 16 | 93% | 44 | 100% | 27 | 100% | 24 | 100% | 21 |
| 13. I was treated with courtesy and respect. | 100% | 7 | 100% | 7 | 95% | 19 | 94% | 48 | 97% | 31 | 96% | 24 | 100% | 20 |
| 14. I am satisfied with my experience at the courthouse. | 100% | 6 | 100% | 7 | 95% | 19 | 87% | 47 | 97% | 31 | 85% | 27 | 93% | 14 |
| 15. I understood what happened in my case. | 75% | 4 | 100% | 4 | 93% | 14 | 82% | 28 | 92% | 25 | 100% | 15 | --- | --- |
| 16. I know what I should do next in my case. | 75% | 4 | 100% | 4 | 93% | 14 | 84% | 25 | 96% | 26 | 93% | 15 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 75% | 4 | 100% | 4 | 69% | 16 | 94% | 33 | 100% | 22 | 100% | 16 | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 80% | 5 | 100% | 6 | 69% | 16 | 91% | 34 | 96% | 23 | 93% | 15 | --- | --- |
| 19. The hearing was fair. | 100% | 4 | 100% | 3 | 75% | 16 | 90% | 30 | 100% | 21 | 92% | 13 | --- | --- |
| 20. Both sides at the hearing were treated the same. | 80% | 5 | 100% | 3 | 73% | 15 | 88% | 32 | 95% | 22 | 93% | 14 | --- | --- |

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| | 2017 | | 2015 | | 2013 | | 2011 | | 2008 | | 2007 | | 2006 | |
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| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Panguitch | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 3 | 100% | 3 | 100% | 6 | 73% | 11 | 100% | 10 | 100% | 25 | 100% | 10 |
| 2. Parking was easy. | 100% | 3 | 100% | 3 | 100% | 6 | 100% | 11 | 89% | 9 | 96% | 25 | 90% | 10 |
| 3. I easily found the courtroom or office I needed. | 100% | 3 | 100% | 3 | 100% | 5 | 92% | 12 | 90% | 10 | 100% | 24 | 100% | 10 |
| 4. I felt safe in the courthouse. | 100% | 3 | 100% | 3 | 100% | 6 | 92% | 13 | 100% | 10 | 100% | 25 | 100% | 10 |
| 5. Security officers treated me with courtesy and respect | 100% | 3 | 100% | 3 | 100% | 6 | 100% | 13 | 100% | 8 | 100% | 11 | 100% | 9 |
| 6. The forms I needed were easy to understand. | 100% | 2 | | 0 | 100% | 5 | 100% | 7 | 100% | 7 | 100% | 14 | 100% | 6 |
| 7. The court met my needs for disability assistance. | 100% | 2 | | 0 | 100% | 1 | 100% | 2 | 75% | 4 | 100% | 6 | 100% | 5 |
| 8. The court tries to remove language barriers | 100% | 2 | 100% | 1 | 100% | 2 | 100% | 5 | 100% | 3 | 100% | 8 | 100% | 5 |
| 9. The court's web site was useful. | 100% | 1 | 50% | 2 | 100% | 4 | 83% | 6 | 50% | 2 | 80% | 5 | 100% | 5 |
| 10. The court's hours made it easy to do my business. | 100% | 3 | 100% | 3 | 100% | 6 | 90% | 10 | 75% | 12 | 95% | 20 | 100% | 9 |
| 11. I finished my court business in a reasonable time. | 100% | 3 | 100% | 3 | 100% | 6 | 94% | 17 | 89% | 9 | 89% | 18 | 100% | 10 |
| 12. Court staff paid attention to my needs. | 100% | 3 | 100% | 2 | 83% | 6 | 94% | 18 | 100% | 10 | 100% | 18 | 100% | 8 |
| 13. I was treated with courtesy and respect. | 100% | 3 | 100% | 3 | 80% | 5 | 94% | 17 | 100% | 10 | 100% | 24 | 100% | 9 |
| 14. I am satisfied with my experience at the courthouse. | 67% | 3 | 100% | 3 | 83% | 6 | 94% | 17 | 80% | 10 | 96% | 25 | 89% | 9 |
| 15. I understood what happened in my case. | 100% | 3 | 100% | 2 | 80% | 5 | 100% | 18 | 100% | 7 | 100% | 10 | --- | --- |
| 16. I know what I should do next in my case. | 100% | 3 | 100% | 2 | 100% | 5 | 94% | 18 | 100% | 7 | 100% | 11 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 100% | 3 | 100% | 2 | 80% | 5 | 100% | 17 | 75% | 8 | 89% | 9 | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 67% | 3 | 100% | 2 | 100% | 5 | 100% | 17 | 100% | 8 | 88% | 8 | --- | --- |
| 19. The hearing was fair. | 100% | 1 | 100% | 2 | 83% | 6 | 100% | 17 | 71% | 7 | 75% | 8 | --- | --- |
| 20. Both sides at the hearing were treated the same. | 100% | 1 | 100% | 2 | 83% | 6 | 100% | 16 | 86% | 7 | 90% | 10 | --- | --- |

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| | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp | % Stating Adequate or Better | # Resp |
| 6th District | | | | | | | | | | | | | | |
| Richfield | | | | | | | | | | | | | | |
| 1. The courthouse was easy to find. | 100% | 4 | 91% | 11 | 100% | 7 | 92% | 24 | 100% | 37 | 100% | 27 | 100% | 14 |
| 2. Parking was easy. | 100% | 4 | 100% | 11 | 86% | 7 | 96% | 23 | 97% | 37 | 96% | 27 | 93% | 14 |
| 3. I easily found the courtroom or office I needed. | 100% | 4 | 100% | 11 | 100% | 7 | 96% | 24 | 100% | 37 | 92% | 26 | 100% | 14 |
| 4. I felt safe in the courthouse. | 100% | 4 | 100% | 11 | 100% | 7 | 96% | 24 | 95% | 37 | 96% | 27 | 100% | 14 |
| 5. Security officers treated me with courtesy and respect | 100% | 4 | 100% | 11 | 100% | 7 | 96% | 24 | 100% | 37 | 93% | 27 | 100% | 14 |
| 6. The forms I needed were easy to understand. | 100% | 4 | 86% | 7 | 100% | 4 | 90% | 20 | 100% | 24 | 91% | 23 | 100% | 9 |
| 7. The court met my needs for disability assistance. | 100% | 4 | 100% | 4 | 100% | 2 | 89% | 9 | 100% | 16 | 100% | 16 | 67% | 3 |
| 8. The court tries to remove language barriers | 100% | 4 | 100% | 7 | 100% | 5 | 100% | 14 | 100% | 17 | 89% | 18 | 100% | 5 |
| 9. The court's web site was useful. | 100% | 4 | 67% | 6 | 100% | 5 | 100% | 14 | 94% | 16 | 89% | 18 | 100% | 8 |
| 10. The court's hours made it easy to do my business. | 100% | 4 | 91% | 11 | 100% | 6 | 92% | 12 | 100% | 34 | 96% | 25 | 100% | 13 |
| 11. I finished my court business in a reasonable time. | 100% | 4 | 90% | 10 | 100% | 7 | 92% | 24 | 88% | 34 | 81% | 27 | 92% | 13 |
| 12. Court staff paid attention to my needs. | 100% | 4 | 100% | 9 | 100% | 6 | 96% | 24 | 100% | 33 | 88% | 24 | 100% | 12 |
| 13. I was treated with courtesy and respect. | 100% | 4 | 100% | 11 | 100% | 7 | 100% | 24 | 100% | 36 | 92% | 26 | 100% | 13 |
| 14. I am satisfied with my experience at the courthouse. | 100% | 4 | 91% | 11 | 100% | 6 | 92% | 24 | 100% | 34 | 93% | 27 | 93% | 14 |
| 15. I understood what happened in my case. | 100% | 3 | 86% | 7 | 100% | 5 | 93% | 14 | 96% | 25 | 91% | 23 | --- | --- |
| 16. I know what I should do next in my case. | 100% | 3 | 100% | 7 | 100% | 5 | 93% | 15 | 96% | 24 | 86% | 21 | --- | --- |
| 17. The judge, commissioner, referee, or mediator listened to all sides. | 100% | 4 | 100% | 9 | 100% | 5 | 94% | 16 | 96% | 24 | 90% | 21 | --- | --- |
| 18. The judge, commissioner, referee, or mediator had the info needed. | 100% | 4 | 75% | 8 | 100% | 5 | 87% | 15 | 96% | 26 | 86% | 21 | --- | --- |
| 19. The hearing was fair. | 75% | 4 | 67% | 9 | 100% | 5 | 88% | 16 | 96% | 26 | 95% | 20 | --- | --- |
| 20. Both sides at the hearing were treated the same. | 75% | 4 | 67% | 9 | 100% | 5 | 87% | 15 | 96% | 24 | 83% | 18 | --- | --- |