

Access and Fairness Survey: FY2006 - FY2017

	2017		2015		2013		2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District														
Bountiful														
1. The courthouse was easy to find.	100%	12	100%	13	93%	15	96%	28	100%	21	100%	19	95%	21
2. Parking was easy.	100%	11	100%	13	100%	14	100%	29	100%	21	100%	21	100%	21
3. I easily found the courtroom or office I needed.	92%	12	100%	12	93%	15	97%	29	95%	21	95%	21	100%	21
4. I felt safe in the courthouse.	100%	12	100%	13	93%	15	93%	29	100%	21	100%	21	95%	21
5. Security officers treated me with courtesy and respect	100%	12	100%	13	87%	15	100%	29	100%	21	95%	21	100%	21
6. The forms I needed were easy to understand.	100%	10	92%	12	92%	13	100%	21	95%	19	94%	17	90%	21
7. The court met my needs for disability assistance.	100%	5	100%	6	100%	6	100%	6	100%	13	100%	7	57%	7
8. The court tries to remove language barriers	100%	5	83%	6	88%	8	100%	12	93%	15	77%	13	100%	14
9. The court's web site was useful.	100%	6	86%	7	89%	9	100%	9	75%	8	89%	9	100%	9
10. The court's hours made it easy to do my business.	82%	11	100%	11	87%	15	77%	13	89%	18	85%	20	76%	21
11. I finished my court business in a reasonable time.	100%	10	100%	12	80%	15	81%	26	79%	19	95%	21	80%	20
12. Court staff paid attention to my needs.	91%	11	100%	11	93%	14	96%	24	88%	17	90%	21	100%	20
13. I was treated with courtesy and respect.	100%	12	100%	12	86%	14	96%	26	89%	18	90%	21	100%	21
14. I am satisfied with my experience at the courthouse.	100%	12	100%	12	93%	14	93%	27	90%	20	95%	21	95%	21
15. I understood what happened in my case.	91%	11	100%	11	100%	13	88%	26	100%	16	95%	19	---	---
16. I know what I should do next in my case.	100%	10	100%	8	100%	12	88%	24	94%	16	100%	19	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	10	100%	11	92%	12	95%	20	89%	9	94%	17	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	100%	11	100%	13	95%	22	97%	34	94%	18	---	---
19. The hearing was fair.	100%	8	100%	11	100%	10	95%	21	100%	9	88%	17	---	---
20. Both sides at the hearing were treated the same.	100%	7	100%	10	100%	11	94%	18	100%	9	93%	15	---	---

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2nd District														
Farmington														
1. The courthouse was easy to find.	95%	43	94%	31	100%	60	98%	82	98%	117	89%	161	100%	18
2. Parking was easy.	100%	42	100%	31	98%	56	96%	78	98%	117	90%	152	100%	18
3. I easily found the courtroom or office I needed.	98%	43	90%	31	95%	61	93%	81	96%	118	94%	162	94%	18
4. I felt safe in the courthouse.	100%	41	87%	31	98%	58	98%	80	98%	118	98%	162	100%	18
5. Security officers treated me with courtesy and respect	100%	43	97%	31	98%	59	96%	82	99%	116	96%	160	100%	18
6. The forms I needed were easy to understand.	94%	35	88%	25	94%	53	94%	62	96%	89	93%	109	100%	13
7. The court met my needs for disability assistance.	100%	15	100%	15	100%	29	95%	20	100%	49	94%	62	100%	7
8. The court tries to remove language barriers	100%	21	95%	20	100%	40	98%	41	96%	73	93%	87	92%	12
9. The court's web site was useful.	89%	28	88%	25	92%	37	82%	38	89%	56	87%	70	88%	8
10. The court's hours made it easy to do my business.	95%	44	82%	28	98%	53	77%	44	89%	104	87%	142	88%	17
11. I finished my court business in a reasonable time.	95%	43	90%	30	88%	58	84%	77	91%	110	83%	155	89%	18
12. Court staff paid attention to my needs.	98%	44	93%	29	89%	57	90%	78	96%	109	91%	149	88%	17
13. I was treated with courtesy and respect.	98%	44	93%	29	100%	59	91%	80	96%	117	93%	159	94%	18
14. I am satisfied with my experience at the courthouse.	98%	44	87%	30	97%	61	90%	81	95%	105	90%	159	88%	17
15. I understood what happened in my case.	94%	35	85%	26	91%	46	92%	61	94%	96	92%	120	---	---
16. I know what I should do next in my case.	97%	34	88%	25	91%	45	86%	59	96%	90	94%	115	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	31	65%	20	91%	47	81%	53	93%	85	88%	112	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	97%	32	75%	20	100%	51	81%	54	91%	87	87%	119	---	---
19. The hearing was fair.	93%	27	79%	19	98%	43	78%	51	93%	84	86%	111	---	---
20. Both sides at the hearing were treated the same.	93%	28	78%	18	93%	45	76%	49	91%	81	87%	106	---	---

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2nd District														
Layton														
1. The courthouse was easy to find.	89%	9	100%	15	100%	28	95%	39	75%	4	100%	42	94%	51
2. Parking was easy.	100%	8	93%	15	100%	25	89%	37	91%	58	95%	42	96%	51
3. I easily found the courtroom or office I needed.	100%	9	87%	15	96%	27	95%	38	100%	60	100%	41	100%	51
4. I felt safe in the courthouse.	100%	9	100%	15	100%	27	95%	40	100%	59	98%	42	100%	50
5. Security officers treated me with courtesy and respect	100%	9	100%	15	100%	26	97%	39	100%	59	100%	42	100%	50
6. The forms I needed were easy to understand.	88%	8	93%	15	95%	20	97%	29	98%	49	97%	32	100%	45
7. The court met my needs for disability assistance.	100%	3	71%	7	100%	11	100%	16	100%	18	100%	16	100%	14
8. The court tries to remove language barriers	100%	7	90%	10	100%	21	100%	25	92%	24	100%	19	100%	24
9. The court's web site was useful.	75%	4	89%	9	91%	11	100%	18	95%	20	90%	21	89%	19
10. The court's hours made it easy to do my business.	100%	8	93%	15	92%	26	100%	19	93%	55	88%	40	100%	42
11. I finished my court business in a reasonable time.	88%	8	93%	15	81%	26	97%	36	97%	58	93%	41	96%	49
12. Court staff paid attention to my needs.	89%	9	93%	15	88%	25	100%	36	97%	58	87%	38	98%	47
13. I was treated with courtesy and respect.	100%	9	93%	15	93%	27	100%	37	100%	59	90%	41	98%	51
14. I am satisfied with my experience at the courthouse.	100%	9	93%	15	89%	27	100%	36	90%	59	90%	41	98%	49
15. I understood what happened in my case.	100%	7	93%	14	96%	23	91%	32	94%	47	87%	31	---	---
16. I know what I should do next in my case.	100%	6	93%	14	100%	23	97%	31	94%	47	87%	30	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	89%	9	100%	14	91%	23	97%	31	100%	28	83%	24	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	100%	8	93%	15	100%	23	94%	33	100%	31	92%	25	---	---
19. The hearing was fair.	100%	6	93%	15	90%	20	100%	33	96%	26	83%	24	---	---
20. Both sides at the hearing were treated the same.	100%	8	93%	15	95%	20	100%	31	96%	28	82%	22	---	---

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2nd District														
Morgan														
1. The courthouse was easy to find.	100%	9	100%	5	100%	20	100%	12	100%	15	89%	9	---	---
2. Parking was easy.	89%	9	100%	5	100%	20	100%	11	100%	15	100%	9	---	---
3. I easily found the courtroom or office I needed.	89%	9	80%	5	95%	20	100%	12	100%	15	100%	9	---	---
4. I felt safe in the courthouse.	89%	9	60%	5	100%	20	100%	11	93%	14	100%	9	---	---
5. Security officers treated me with courtesy and respect	89%	9	100%	5	100%	20	100%	12	87%	15	100%	7	---	---
6. The forms I needed were easy to understand.	86%	7	100%	3	100%	12	100%	4	92%	12	100%	7	---	---
7. The court met my needs for disability assistance.	86%	7	100%	2	100%	9	100%	1	100%	9	100%	5	---	---
8. The court tries to remove language barriers	100%	6	100%	4	100%	8	67%	3	88%	8	83%	6	---	---
9. The court's web site was useful.	100%	6	100%	3	100%	6	100%	3	86%	7	100%	3	---	---
10. The court's hours made it easy to do my business.	100%	9	100%	5	82%	17	43%	7	100%	11	100%	8	---	---
11. I finished my court business in a reasonable time.	75%	8	60%	5	95%	20	80%	10	85%	13	100%	8	---	---
12. Court staff paid attention to my needs.	100%	9	100%	5	100%	18	100%	8	91%	11	100%	7	---	---
13. I was treated with courtesy and respect.	100%	9	100%	5	100%	19	100%	11	92%	13	100%	9	---	---
14. I am satisfied with my experience at the courthouse.	100%	9	100%	5	100%	19	82%	11	92%	13	88%	8	---	---
15. I understood what happened in my case.	100%	8	100%	3	93%	15	88%	8	92%	12	100%	7	---	---
16. I know what I should do next in my case.	100%	7	100%	3	94%	17	100%	7	100%	10	100%	7	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7	100%	3	100%	19	78%	9	100%	14	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	88%	8	100%	3	94%	16	67%	9	93%	14	100%	6	---	---
19. The hearing was fair.	88%	8	100%	3	100%	18	75%	8	100%	14	100%	5	---	---
20. Both sides at the hearing were treated the same.	88%	8	100%	3	100%	16	75%	8	92%	12	100%	6	---	---

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2nd District														
Ogden														
1. The courthouse was easy to find.	97%	33	100%	34	100%	78	100%	100	98%	146	99%	116	98%	205
2. Parking was easy.	84%	31	93%	29	83%	71	84%	92	73%	135	67%	109	64%	194
3. I easily found the courtroom or office I needed.	97%	32	94%	32	100%	76	99%	90	96%	139	97%	107	97%	198
4. I felt safe in the courthouse.	94%	33	97%	33	96%	76	100%	98	99%	145	99%	116	96%	201
5. Security officers treated me with courtesy and respect	84%	19	94%	34	96%	76	100%	97	95%	142	97%	115	94%	200
6. The forms I needed were easy to understand.	84%	25	83%	30	95%	56	98%	63	96%	125	93%	91	91%	159
7. The court met my needs for disability assistance.	89%	9	96%	23	94%	35	100%	26	96%	72	98%	44	94%	84
8. The court tries to remove language barriers	84%	19	100%	24	94%	52	97%	60	98%	100	97%	67	96%	121
9. The court's web site was useful.	83%	18	88%	24	84%	37	94%	52	88%	84	95%	55	94%	103
10. The court's hours made it easy to do my business.	90%	30	94%	33	90%	71	86%	43	92%	133	91%	107	89%	189
11. I finished my court business in a reasonable time.	83%	30	88%	34	92%	71	84%	88	91%	139	95%	110	88%	194
12. Court staff paid attention to my needs.	90%	30	91%	32	96%	68	97%	86	96%	135	95%	110	91%	192
13. I was treated with courtesy and respect.	90%	30	97%	34	95%	75	97%	94	96%	141	97%	113	93%	202
14. I am satisfied with my experience at the courthouse.	83%	30	94%	34	93%	75	94%	98	94%	142	96%	112	90%	197
15. I understood what happened in my case.	96%	23	88%	24	92%	62	91%	55	94%	125	96%	80	---	---
16. I know what I should do next in my case.	96%	24	88%	24	88%	64	89%	53	95%	121	96%	79	---	---
17. The judge, commissioner, referee, or mediator listened to all sides.	86%	21	89%	18	90%	61	91%	57	89%	97	97%	68	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	81%	21	89%	19	90%	60	88%	56	93%	97	94%	71	---	---
19. The hearing was fair.	82%	22	89%	18	93%	55	86%	51	92%	97	95%	64	---	---
20. Both sides at the hearing were treated the same.	83%	23	90%	20	89%	54	83%	53	89%	94	97%	66	---	---

